Report on Certificates (Not-For-Credit) 2017-18

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
Faculty of	The Writer-In-Residence	Department of	The Jack McClelland Writer-in-Residence offered a non-credit creative writing seminar	2017
Arts and	Non-Credit Creative	English	on poetry weekly through the Winter 2017 term, open to a maximum of 15 participants.	
Science	Writing Seminar			
Faculty of	Fellowships in Global	Munk School of	This not-for-credit program combines courses in journalism, freelancing, and global	2016
Arts and	Journalism	Global Affairs	affairs with mentorship opportunities to produce experience global correspondents with	
Science			increased depth within their own speciality. The program includes a "boot camp" on	
			journalism fundamentals, mentored freelancing with major media, classes and post-	
			program coaching.	
Faculty of	Guangdong Civil Servants	Munk School of	The Guangdong Civil Servants Training Program (GDTP) is organized for 25 senior-level	2013
Arts and	Training Program (GDTP)	Global Affairs	civil servants from the Province of Guangdong. The 2017 training curriculum is on social	
Science			policy and social development with lectures focusing on today's key challenges for	
			China. The field visits to government departments and agencies, non-governmental	
			organizations, and community service outlets further enhance the lectures. (This is	
			active but there was a gap year when it was not offered the Fall of 2016.)	
Faculty of	Global Ideas Institute	Munk School of	The Global Ideas Institute (GII) selects one global development challenge for the year-	Fall 2011
Arts and		Global Affairs (wtih	long program and gives high school students an opportunity to have a university	
Science		University of Toronto	experience by receiving an experts lecture series and during the breakout sessions U of T	
		Schools, Learning	students work as mentors to teach about learning, asking questions, discussing the	
		Partnership Canada,	challenge, and to be audacious to come up with solutions. The program culminates into	
		Rotman I- Think	an all-day symposium with a postering exhibition. The students present their findings	
		Initiative)	and solutions to their teachers, peers and special guests.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Faculty of Arts	Climate Change	School of the	The Certificate in Climate Change Policy and Practice is designed to prepare professionals with	2005
and Science	Policy and Practice	Environment	the practical skills to better understand their environmental footprints. Courses concern policy	
			and corporate practice, and reporting/accounting/verification practices around sustainability	
			and greenhouse gas. Students completing the program will be prepared to create and	
			implement response plans around climate change that balance the minimization of	
			environmental damage with strategic/competitive considerations.	
Faculty of Arts	Environmental	School of the	Environmental management includes impact assessment, but also involves other strategies	2002
and Science	Management	Environment	and tools, such as adaptive management, risk assessment, environmental site audits,	
			assessments, remediation and conflict resolution. The program is designed to bridge the gap	
			between theoretical knowledge and methodologies of environmental management with a	
			detailed deconstruction of Canadian issues. There is a Certificate Program comprising four	
			courses, and an Advanced Certificate Program with six courses.	
Faculty of Arts	Geographic	School of the	The Certificate in GIS for Environmental Management provides students with a broad exposure	2003
and Science	Information Systems	Environment	to the principles and applications of GIS. Students will develop a strong foundation in GIS and	
	(GIS) for		Remote Sensing theory and techniques and GIS software skills. It comprises four courses. An	
	Environmental		Advanced Certificate is also available that comprises six courses.	
	Management			
Faculty of Arts	Renewable Energy	School of the	The program explores historical and current perspective on forms of renewable energy, their	2004
and Science		Environment	current usage in developed and developing nations, drivers in forming markets, and political	
			will. The interdisciplinary approach of this program challenges the learner to explore the	
			impacts of renewable energy on the current global energy picture. It comprises four courses.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
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Faculty of	Water Resource	School of the	The Certificate in Water Resource Management aims to increase participants' water IQ, as well as	2005
Arts and	Management	Environment	provide a coherent basis for learning about current and emerging water issues at the global,	
Science			regional and local scale. We will focus on institutional and economic aspects of water in the	
			context of climate change and expected water scarcity. Specifically, the course will present a	
			critical overview of the value placed on water — both explicit and implicit — in today's societies.	
			This Certificate comprises four courses.	
Faculty of	Certificate Course in	Continuing	This comprehensive program in dental practice management has been designed to provide the	2004
Dentistry	Dental Practice	Dental	entire dental team with the tools required to understand and implement proven strategies for	
	Management	Education	operational effectiveness and real life business principles specifically for dentistry. The certificate	
			is 10 Saturday sessions over two semesters.	
Faculty of	New and Evolving	Centre for	The program is comprised of three four-day modules, with a goal is to foster a productive,	2013
Medicine ¹	Academic Leaders	Faculty	visionary and collaborative academic leader in the Academic Health Science Network. Participants	
	(NEAL) Program	Development	develop the mindsets and capabilities to successfully lead their division, program, research,	
			education or other academic unit and help enable the success of their academic teams.	

¹ The Faculty of Medicine not-for-credit programs are reviewed and accredited by the Office of Continuing Professional Development (CPD). The majority of programs are developed and delivered by clinical departments in the Faculty of Medicine. CPD is fully accredited by the Committee on Accreditation of Continuing Medical Education (CACME), a subcommittee of the Committee on Accreditation of Canadian Medical Schools (CACMS). This accreditation standing allows CPD to review and accredit educational activities based on the criteria established by The College of Family Physicians of Canada and the Royal College of Physicians and Surgeons of Canada. CPD with other Canadian Medical Schools, are represented in reciprocal accreditation agreements between the Royal College of Physicians and Surgeons of Canada (RCPSC) and the American Medical Association (AMA), and the European Union for Medical Specialties (EUMS). These agreements allow for physicians who had participated in select CPD U of T accredited learning activities to earn up to the maximum credits that have been assigned, via a conversion process through their respective associations. In some Certificate of Completion.

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Faculty of Medicine	Stepping Stones Teacher Development Certificate Program	Centre for Faculty Development	This program is designed for those interested in an immersion in teacher training and exploration of educator roles. It consists of a series of (27 to 30) half-day workshops and a journal club that focuses on key issues in health professional education.	2008
Faculty of Medicine	Collaborative Change Leadership Program	Centre for Interprofessional Education	This is an advanced leadership program designed for leaders who are driven to engage communities in a meaningful way and to create and sustain system change. It covers a nine-month period with five two-day face-to-face sessions and blends these intensive sessions with coaching from faculty within and between sessions. Additional coaching and learning is promoted via an online platform and community of practice.	2012
Faculty of Medicine	EHPIC — Advancing the Future of Healthcare through Interprofessional Learning Certificate	Centre for Interprofessional Education	This 39.5 hour certificate program aims to develop leaders in interprofessional education who have the knowledge, skills and attitudes to teach both learners and fellow colleagues the art and science of working collaboratively for patient-centered care.	2011
Faculty of Medicine	Certificate Program in International CPD Foundations Program	Continuing Professional Development	This program provides fundamental theory and skill training needed to ensure effectiveness and success of continuing professional development (CPD) activities. As a webinar-based program, consisting of ten 1.5-hour sessions, participants will have an opportunity to learn from leading experts in the field and share their experiences with an international audience of learners.	2015

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Faculty of	The Five Weekend	Department of	The program curriculum is delivered on five weekends over approximately six months. Each	2014
Medicine	Care of the Elderly	Family and	weekend focuses on a different theme including cognitive impairment, gait disorders, mental	
	Certificate Program	Community	health and pain management, geriatric medical problems, and failure to thrive. Participants	
		Medicine	complete written assignments between weekend sessions, which involve self-reflection on	
			how the new knowledge and skills gained through the course will be incorporated in the	
			management of elderly patients in their practices.	
Faculty of	Advanced Certificate	Department of	This program consists of three workshops. It is designed to improve understanding of the	2010
Medicine	Program in Clinical	Family and	theory and practice of clinical hypnosis in clinical medicine, psychology, dentistry,	
	Hypnosis Certificate	Community	chiropractic care, social work and nursing. All participants are evaluated by experienced	
	Program	Medicine	faculty via group practica and discussions of clinical cases and applications from attendees.	
Faculty of	Clinical Research	Department of	This is an eight- to ten-month program in research techniques for primary health-care	2013
Medicine	Certificate Program	Family and Community Medicine	providers comprising three taught components and a supervised research practicum.	
Faculty of	Interprofessional	Department of	The goal of this program is to provide applied teaching and learning study in a distance	2015
Medicine	Applied Practical	Family and	accessible part-time format for health practitioner educators. Class sessions with small and	
	Teaching and Learning	Community	large group interactive teaching followed by home study to complete assigned readings and	
	in the Health	Medicine	group projects.	
	Professions (INTAPT)			
	Certificate Program			

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
Faculty of	Medical Education	Department of Family	The Medical Education Fellowship is offered over a one- to two-year period. It is a rigorous	2013
Medicine	Fellowship	and Community	advanced professional development program intended to strengthen the practice of	
	Certificate Program	Medicine	medical education by developing leadership, teaching, curriculum design and education	
			research skills of practitioners.	
Faculty of	MSK Connect	Department of Family	MSK CONNECT is a three-weekend (six-day) immersion program in musculoskeletal	2016
Medicine	Certificate Program	and Community	medicine that prepares the clinician to assess, diagnose and advise and treat their patients	
		Medicine	with evidence based effective care.	
Faculty of	AIEC Cardiac CT	Department of	This intensive five-day program is designed to provide a focused, comprehensive and in-	2013
Medicine	Certificate Program	Medical Imaging	depth learning experience principally in cardiac CT with a ratio of one instructor to four	
			students. The curriculum format assumes no prior knowledge and will accommodate	
			trainees with varying levels of experience.	
Faculty of	Pierre Lasjaunias	Department of	This longitudinal program consists of two one-week sessions held in varying international	2010
Medicine	Neurovascular	Medical Imaging	locations. It is designed for health professionals who wish to enhance their knowledge in	
	Educational Team		neurovascular anatomy and the understanding and management of vascular disorders	
	Certificate (PLANET)		affecting the central nervous system. Certificate recipients must complete both sessions,	
	Certificate Program		taking part in lectures, workshops, panel discussions and case studies.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Faculty of	Advanced Clinical	Department of	The Advanced Clinician Practitioner in Arthritis Care (ACPAC) Program is a unique post-	2005
Medicine	Practitioner in	Medicine	licensure academic and clinical educational program that prepares experienced physical	
	Arthritis Care		therapists, occupational therapists and nurses for extended practice roles using advanced	
	Certificate Program		knowledge and skills training in the diagnosis and management of patients with arthritis. It	
			consists of five intensive on-site weeks interspersed with advanced clinical training and self-	
			directed learning opportunities.	
Faculty of	Certificate Program in	Department of	The program, which is offered over the course of 19 weeks, teaches concepts of patient safety	2013
Medicine	Patient Safety and	Medicine	and quality improvement using didactic and interactive sessions followed by an evaluative	
	Quality Improvement		presentation of a project.	
Faculty of	Advanced Training in	Department of	This program is aimed at building capacity to effectively and confidently care for patients with	2016
Medicine	Managing OCD	Psychiatry	OCD. It consists of two weekend workshops and up to 12 sessions of clinical case supervision	
	Certificate Program		over a six-month period with a flexible start date.	
Faculty of	Advanced Training	Department of	The ATPPP is offered as a two-year program of integrated seminars and case supervision by	2005
Medicine	Program in	Psychiatry	psychoanalysts. It is based on a tri-partite model of didactic lectures, clinical supervision and	
	Psychoanalytic		personal psychotherapy. It is designed to help front-line mental health professionals apply	
	Psychotherapy —		knowledge and clinical techniques from psychoanalysis to their work with patients and clients.	
	ATPPP Certificate			
	Program			

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date if
				unknown)
Faculty of	Certificate Program in	Department	The Certificate Program aims to provide CAMH staff with a fundamental knowledge and skills	2013
Medicine	Health Equity and	of Psychiatry	needed to plan and implement equitable mental health and addiction programs and services.	
	Diversity		It is comprised of six in-class workshops and two online programs. Participants must complete	
			a minimum of 39 hours of training to obtain the Certificate of Completion in Health Equity and Diversity.	
			,	
Faculty of	Concurrent Disorders	Department	This program is designed to help participants gain skills and knowledge to better identify,	2014
Medicine	Certificate Program	of Psychiatry	assess and provide treatment to people with concurrent disorders. This program requires the	
			completion of a core program followed by two electives, plus a learning contract assignment.	
			All the components are offered online.	
Faculty of	Knowledge Translation	Department	The Knowledge Translation Professional Certificate (KTPC™) is a five-day professional	2011
Medicine	Professional Certification	of Psychiatry	development program, which aims to develop the competencies of KT professionals	
	Certificate Program		(knowledge brokers, KT specialists, etc.) working across all disciplines and sectors. KTPC	
			includes numerous opportunities for networking both during and after the program.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Faculty of Medicine	Mindful Psychotherapy Certificate Program	Department of Psychiatry	This interactive, didactic and experientially-grounded six-day skills-based workshop focuses on using mindfulness and self-compassionate awareness in psychotherapy. Participants must attend 20 hours of longitudinal clinical supervision. Evaluation includes supervisor ratings of knowledge, skills and psychotherapeutic competence.	2014
Faculty of Medicine	Narrative Health- Care Atelier and Certificate Program	Department of Psychiatry	This four-day intensive, didactic, interactive program is followed by a longitudinal project supervision. The workshops review narrative theory and practice in the context of interprofessional health care and education.	2015
Faculty of Medicine	Opioid Dependence Treatment Certificate Program	Department of Psychiatry	This program consists of a core component and two or three electives. It aims to prepare physicians, pharmacists, nurses and counsellors to provide a comprehensive range of services for people with opioid dependence. By the end of this program, participants will demonstrate enhanced clinical knowledge and skills in screening and assessing, determining treatment approaches, counselling and safe prescribing, dosing and dispensing of methadone and buprenorphine.	2008
Faculty of Medicine	Psychological Trauma Certificate Program	Department of Psychiatry	This program consists of two 1.5-day weekend workshops, 20 hours of longitudinal clinical supervision, selected readings and a case report. Evaluation includes supervisor ratings of knowledge, skills and psychotherapeutic competence.	2015

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Faculty of Medicine	Training Enhancement in Applied Cessation Counselling and Health (TEACH) Certificate Program	Department of Psychiatry	The Training Enhancement in Applied Cessation Counselling and Health (TEACH) curriculum consists of a Core program, an online pre-requisite and a Specialty program, totalling 43.5 hours. The focus is on both theoretical knowledge and clinical skills. Candidates are required to complete a pre- and post-learning assessment per component and emphasis is placed on advancing change in clinicians' behaviour post-training.	2008
Faculty of Medicine	The Evidence-Based Psychotherapist Certificate Program	Department of Psychiatry	This interactive program aims to facilitate improved therapeutic outcomes in difficult treatment situations through application of an integrative model and common therapeutic factors. Its format features a combination of didactic presentation and group learning with demonstration and direct application utilizing standardized patients.	2015
Faculty of Medicine	Practicing Knowledge Translation Certificate Program	Institute of Health Policy, Management and Evaluation	The Practicing Knowledge Translation (PKT) program is a three-month interactive web- based program that includes a three-day in-person workshop. Both the online webinars and the in-person workshop use didactic methods of instruction, interactive activities, and independent assignments that work toward building participants' knowledge and skills related to KT theories and practices.	2016
Faculty of Medicine	Education Scholars Certificate Program	Centre for Faculty Development	This two-year (248.5-hour) faculty development program is designed for faculty in the health sciences to facilitate their professional development as health professional educators in the areas of education scholarship, leadership, teaching excellence and faculty development. Over the duration of the program, scholars engage in weekly class preparation and complete assignments and projects that are directly relevant to their educational practices.	2008

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
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Faculty of	International	Dalla Lana	The International Interprofessional Wound Care Certificate (IIWCC) is a one-year program	1999
Medicine and	Interprofessional	School of Public	consisting of two four-day compulsory residential weekends, 14 self-study modules and a	
Dalla Lana	Wound Care	Health	selective related to each registrant's day-to-day activities. The aim of this program is to train	
School of Public	Certificate Program		health professionals who are delivering wound care in practice to provide scientific	
Health			grounding in the elements of wound healing science, establish interdisciplinary wound	
			healing provision as a field of specialty and to translate new knowledge into practice.	
Faculty of	IDEAS — Advanced	Institute of	This is a five-month program with seven in-class days and two days of virtual and eLearning	2013
Medicine and	Learning Certificate	Health Policy,	(66.0 hours). The purpose of the advanced curriculum is to provide the requisite knowledge	
Dalla Lana	Program	Management	base and tools that will enable participants to conduct high-impact clinical improvement	
School of Public		and Evaluation	projects; manage and integrate non-clinical processes; and lead quality improvement and	
Health			change management initiatives. Learners are evaluated based on an oral presentation, a	
			poster presentation and the demonstrated progress of their project.	
Faculty of	Leading and	Continuing	The program consists of two full weeks of instruction with approximately six months in	2018
Medicine	Influencing Change	Professional	between for completion of a personal project and application/integration of learning.	
	Certificate Program	Development	Participants will have projects to complete and virtual meetings with mentors during the six-	
			month implementation phase.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
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Ontario	Adult Learning and	Continuing and	The Adult Learning and Development Program is designed for education professionals who	09/01/2011
Institute for	Development –	Professional	wish to advance their knowledge and skills of workplace learning methods and practices. The	
Studies in	Certificate of	Learning	program achieves this professional learning need by providing the best balance of adult	
Education	Completion ²		learning and development theory with existing and emerging workplace learning practices.	
			Education professionals who participate in this program will complete four compulsory	
			course offerings and one elective course offering to achieve an OISE Continuing and	
			Professional Learning Certificate of Completion.	
			Four Compulsory Courses: Introduction to Adult Learning; Needs Analysis; Evaluation;	
			Instructional Design.	
			One Elective Course: Writing for Learner Engagement; Online Learning Environments;	
			Facilitation Skills.	

² OISE Continuing and Professional Learning recognizes the learning achievement of education professionals who complete courses and programs with two certificate types: (a) Recognition of Achievement- which requires a minimum of 21 to a maximum of 43 instructional content hours; and (b) Certificate of Completion — which requires a minimum of 43 to a maximum of 144 content hours as well as program learning objectives which evolve across the spectrum of conceptual, procedural and metacognitive learning.

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Ontario Institute for Studies in Education	Bereavement Education — Certificate of Completion	Continuing and Professional Learning	The experience of death is difficult and cannot be avoided. We are often too involved or overwhelmed by our feelings to tap into the spiritual and emotional potential of this experience. We may deny the loss, avoid our feelings or pretend it does not matter. Not attending to these changes in life can lead to possible complications in the quality of one's life.	09/16/2016
			A Bereavement Educator will be able to: teach coping skills for healing and growth; educate volunteers in grief support; support and facilitate grief groups; plan workshops and presentations for public education; discuss the impact of loss and grief on health; explain the impact of loss and grief in the family and workplace; recognize and respond to the needs of grieving individuals.	
			6 Compulsory Courses: Introduction to Bereavement Education and the Grieving Process; Trauma and Grief Throughout the Lifespan; Spiritual, Philosophical and Cultural Issues in Grief and Trauma; Variables and Risks that Affect Trauma and Grief; Families Coping with Trauma and Grief; Special Losses/Support and Healing Groups.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
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Ontario	First Nations Schools	Continuing and	The First Nations Schools Principals' Course is designed for Principals, Vice Principals and	09/23/2016
Institute for	Principal Course —	Professional	aspiring school leaders on reserve schools to develop educational leadership skills and school	
Studies in	Certificate of	Learning	improvement strategies. The curriculum includes readings, resources, discussions and case	
Education	Completion		studies directly related to working in Band-operated schools. The program is offered as a	
			blended format, in that it is delivered two days on-campus in Toronto, followed by eight	
			months of online learning, including video conferencing, peer networking and practical	
			experience.	
Ontario	Foundations of	Continuing and	Learners will explore how children grow and change during the Kindergarten years, recent	09/01/2015
Institute for	Programming for	Professional	research into brain development and learning, the acquisition of literacy and numeracy, how	
Studies in	Young Children —	Learning	classroom management and set-up affects emotional and social well-being, the skills of	
Education	Certificate of		observing and reporting play behaviours, the importance of the family in educational	
	Completion		preparedness, and innovative practice. There are 25 hours of assignments, 56 hours of in-class	
			instruction and 44 hours of online work.	
Ontario	Implementation of	Continuing and	Pre-requisite: Successful completion of Foundations of Programming for Young Children.	10/04/2016
Institute for	Programming for	Professional	Learners will build on the content and extend the learning of the first Foundations course.	
Studies in	Young Children —	Learning	Emphasis is placed on planning inquiry-based programs and assessment for learning, of	
Education	Certificate of		learning and as learning in play-based learning environments. There are 25 hours of	
	Completion		assignments, 56 hours of in-class instruction and 44 hours of online work.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
Ontario	Learning	Continuing and	User Experience (UX) in the technology landscape has emerged as critical for organizations which are	01/01/2016
Institute for	Experience	Professional	serious about engaging their customers in mobile and digital environments. With the influence of	
Studies in	Design —	Learning	technology within the education space, Learning Experience Design is the synthesis of user	
Education	Recognition of		experience design methodology, instructional systems design and educational pedagogy/andragogy.	
	Achievement		The Learning Experience Design Program introduces education professionals to the attributes and	
			processes of Learning Experience Design in order to advance their professional skill set for developing	
			learning solutions which produce compelling and engaging learning experiences.	
			3 Compulsory Courses: Fundamentals of Learning Experience Design; Writing for Learner	
			Engagement; Learning Campaigns: Applying Elements of Learning Experience Design.	
Ontario	Solution-	Continuing and	The Solution-Focused Brief Therapy (SFBT) Program is intended to teach solution-building skills at a	09/16/2016
Institute for	Focused Brief	Professional	specialist level. Learners will learn the skills to conduct interviews in which clients' existing strengths	
Studies in	Therapy —	Learning	and resources are utilized to help them find solutions to a wide range of human difficulties. The	
Education	Certificate of		solution-focused approach represents a paradigm shift from the classical problem-focused and	
	Completion		symptom-based, to a post-modern solution-focused and strength-based interventions.	
			Three Compulsory Courses: Foundations, Assumptions, Theory and Skills; Single Session Practicum;	
			Clinical Case Presentation. Three Elective Courses: Crisis Intervention; Group Applications; Couple	
			and Family; Mindfulness in Solution-Focused Brief Therapy: An Integrated Approach; Child and	
			Adolescent; Promoting Post-Traumatic Growth.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx.
				date if
				unknown)
Ontario	Teaching and	Continuing and	The purpose of Teaching and Learning Walks is to examine classroom instruction in a purposeful,	11/01/2015
Institute	Learning Walks:	Professional	collaborative and systematic manner in order to effectively advance teaching and learning practice	
for Studies	Making	Learning	within your school. Teaching and Learning Walks is an idea originally adapted from the medical	
in	Leadership		community and the education practice of medical rounds that doctors use to develop medical	
Education	Visible —		practitioner's competence in effective patient care. The idea was further adapted to advance effective	
	Recognition of		teaching and learning practice in the K-12 school systems and was referred to as instructional rounds in	
	Achievement		North America.	
			The course is targeted at school leaders, primarily Principals and Vice-Principals who are responsible	
			for leading teaching and learning in their institutions.	
			A blended program of 30 hours that is comprised of classroom facilitation with a Teaching and Learning	
			Walk practicum along with online reading and assignments.	
			Pre-class online readings (5 hours).	
			In-class instruction on rationale and components of the TIDE protocol, developed at Harvard by Dr.	
			Richard Elmore and feedback strategies (10 hours).	
			Walk through with facilitator (5 hours).	
			Practicum walk and report using TIDE protocol (10 hours).	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
Ontario	Teaching English	Continuing	The TEFL Online program provides the foundations in Teaching English as a Foreign Language training.	04/01/2012
Institute for	As a Foreign	and	The curriculum progresses from the underlying theories of language learning, to the creation of	
Studies in	Language Online	Professional	learner-centered lessons, and culminates in what K-12 teachers need to know in order to teach	
Education	(TEFL Online) —	Learning	abroad. The TEFL courses are designed for educators who wish to teach English in international	
	Certificate of		contexts. There are three certificate courses delivered online (100 hours, 120 hours, 150 hours).	
	Completion			
			100-hour TEFL curriculum	
			The 100-hour TEFL course is comprised of six core units, as follows:	
			Unit 1: Introduction to English Language Teaching (10 hours).	
			Unit 2: Teaching Language Skills (25 hours).	
			Unit 3: Adapting Subject-Specific Content (10 hours)	
			Unit 4: Structuring and Delivering Lessons (20 hours)	
			Unit 5: Managing Your Teaching Environment (25 hours) Unit 6: Resources and Materials (10 hours).	
			120- and 150-hour TEFL curriculum	
			In addition to the six core units above, candidates in the 120- and 150-hour TEFL courses are required	
			to complete two elective specializations of 10 hours each from the list below for the 120-hour course	
			and five elective and required specializations for the 150-hour course: Teaching English to Korean	
			Speakers; Teaching English to Arabic Speakers; Teaching English to Mandarin Speakers; Teaching	
			English to Young Learners; Teaching Test Preparation Courses; Teaching Business English; Digital	
			Technology in the Classroom*; Learner-Centred Lessons*; Teaching Abroad*.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
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Ontario	Teaching in	Continuing and	The Teaching in Ontario's Catholic Schools course is open to OISE Teacher Education	09/01/2006
Institute for	Ontario's Catholic	Professional	Candidates only — Master of Teaching in Teaching, Child Study and Education and Concurrent	
Studies in	Schools —	Learning	Teacher Education Program. Catholic School Boards require this course as a pre-requisite for a	
Education	Certificate of		job interview and as a condition of employment. There are 3 hours of assignments, 24 hours of	
	Completion		in-class instruction and 9 hours of online work.	
			Major Themes:	
			History of Catholic Education in Ontario;	
			Catholic Anthropology and Christology;	
			Faith as Revelation and Relationship;	
			Theological Foundations of Catholic Schools;	
			Introduction to Religion and Family Life Programs;	
			Catholic Graduate Expectations;	
			Introduction to Integrated Catholic Curriculum;	
			Introduction to Scripture;	
			Catholic Social Teaching;	
			Morality;	
			Sacraments;	
			Ecclesiology.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Academic English	English Language Program	Improve your prospects for post-secondary success. Satisfy the language requirements for admission to most degree programs at the University of Toronto. Develop your ability to effectively communicate in an academic environment.	June 12, 2002
			This rigorous certificate program brings together highly motivated students who want to improve their use of academic English. It has helped non-native English speakers from more than 55 countries strengthen their skills for real-world academic situations. You'll get personalized feedback to develop the skills you need to share academic ideas and communicate in an academic context. Enjoy access to University of Toronto libraries, computer systems, events and many services while studying at one of the world's best universities.	
SCS	Accounting — Level 1	Business and Professional Studies	Correctly interpret accounting and financial statements. Make better business decisions based on proven accounting principles. This introductory certificate covers the basic principles of accounting. You'll learn how to measure and report financial transactions and study business applications for accounting theory. You'll emerge with a broad overview of economic theories — both micro and macro — and know how to apply them to current issues. You'll be introduced to the Canadian legal landscape, as it applies to the administration of business. You'll expand your working knowledge and professional competencies and better prepare yourself for a career in public accounting, business, finance, government and the not-for-profit sector.	November 13, 2008

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date if
				unknown)
SCS	Accounting — Level 1	Business and	Correctly interpret accounting and financial statements. Make better business decisions	November 13,
		Professional Studies	based on proven accounting principles. This introductory certificate covers the basic	2008
			principles of accounting. You'll learn how to measure and report financial transactions and	
			study business applications for accounting theory. You'll emerge with a broad overview of	
			economic theories — both micro and macro — and know how to apply them to current	
			issues. You'll be introduced to the Canadian legal landscape, as it applies to the	
			administration of business. You'll expand your working knowledge and professional	
			competencies and better prepare yourself for a career in public accounting, business,	
			finance, government and the not-for-profit sector.	
SCS	Accounting — Level 2	Business and	Learn more advanced accounting, management and statistical techniques. Improve	November 13,
		Professional Studies	business performance through more accurate data measuring and reporting.	2008
			You learned the basics of accounting in earning your Level I certificate. In Level II, you'll	
			expand your knowledge and skill, and improve your prospects for a rewarding career in	
			accounting. You'll learn what managers need to know about finance and accounting. You'll	
			see how data are used for planning, controlling and decision-making and how good	
			measurement and reporting can help organizations forecast their liabilities, contingencies,	
			shareholders' equity and future employee benefits. You'll learn probability concepts and	
			techniques for describing and measuring data. You'll also work on writing clearer reports,	
			responses, briefing notes and issue-critical news releases.	

Certificate	Unit	Brief Description of Certificate	First Offered
			(approx. date if
			unknown)
Accounting — Level	Business and	Make better strategic decisions using sound financial planning and management. Choose and	November 13,
3	Professional Studies	manage systems that make a business more efficient and competitive.	2008
		Now that you have a solid understanding of basic accounting principles, you're ready to	
		study the underlying framework. In this Level 3 certificate, you'll grow your knowledge of	
		accounting and your ability to apply it in a range of positions. You'll study the impact financial	
		management has on business-strategy development. You'll learn how sound management of	
		information technology systems (MIS/IT) can maximize an organization's business	
		capabilities and give it the competitive advantage it needs in the 21st century.	
Advanced Business	Business and	Deepen your knowledge of key areas crucial to your success as a BPM practitioner. Learn	December 14,
Process	Professional Studies	how to manage all aspects of a process improvement project, from defining its requirements	2012
Management		to successful implementation.	
		To succeed in business process management, you have to be able to redesign processes,	
		adopt new quality-improvement practices and use information technology effectively. This	
		certificate consists of six courses drawn from other School of Continuing Studies programs:	
		three from Business Process Management and one each from Project Management, Lean Six	
		Sigma and Business Analysis. Whatever your background — improvement specialist,	
		customer service manager or supervisor, business analyst, project or process manager,	
		financial services provider or IT professional — you'll bring your skills to a new level and	
		emerge with advanced knowledge in key management areas.	
	Accounting — Level 3 Advanced Business Process	Accounting — Level 3Business and Professional Studies3Professional StudiesAdvanced Business ProcessBusiness and Professional Studies	Accounting — Level 3Business and Professional StudiesMake better strategic decisions using sound financial planning and management. Choose and manage systems that make a business more efficient and competitive.3Now that you have a solid understanding of basic accounting principles, you're ready to study the underlying framework. In this Level 3 certificate, you'll grow your knowledge of accounting and your ability to apply it in a range of positions. You'll study the impact financial management has on business-strategy development. You'll learn how sound management of information technology systems (MIS/IT) can maximize an organization's business capabilities and give it the competitive advantage it needs in the 21st century.Advanced Business Process ManagementDeepen your knowledge of key areas crucial to your success as a BPM practitioner. Learn how to manage all aspects of a process improvement project, from defining its requirements to successful implementation.To succeed in business process management, you have to be able to redesign processes, adopt new quality-improvement practices and use information technology effectively. This certificate consists of six courses drawn from other School of Continuing Studies programs: three from Business Process Management and one each from Project Management, Lean Six Sigma and Business Analysis. Whatever your background — improvement specialist, customer service manager or supervisor, business analyst, project or process manager, financial services provider or IT professional — you'll bring your skills to a new level and

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date if
SCS	Advanced	Business and	Help your organization make smarter decisions through enhanced business and accounting acumen.	January 12,
	Proficiency in	Professional	Specialize your accounting knowledge and validate your skills — while earning a University of Toronto	2018
	Accounting and	Studies	Certificate, and getting one-step closer to the CPA's Advanced Certificate in Accounting and Finance	
	Finance		(ACAF).	
			If you are ready to take your accounting knowledge, career prospects and job security to the next level,	
			this certificate program is for you. Study part-time fully online and apply your enhanced knowledge to	
			your current position immediately. Through four courses, two required and two electives, you will	
			develop and apply foundational business skills while specializing your knowledge in accounting. You'll	
			learn how to better understand accounting procedures to improve the bottom line and prepare budgets,	
			statements and forecasts with increasing complexity. You'll apply accounting principles to real-world	
			scenarios, gaining new perspectives and greater confidence when working with colleagues and	
			unfamiliar situations.	
SCS	Advanced	Business and	Take advantage of short modular courses designed specifically for working professionals. Develop	March 24, 2009
	Project	Professional	advanced analytic and management skills and earn professional development units (PDUs) approved by	
	Management	Studies	the Project Management Institute (PMI). A good way to advance your career is to develop advanced	
			project management skills that help you manage more complex projects and respond to a wider range of	
			challenges. This certificate is ideal for working professionals in any sector.	
			Whether you're starting out in project management or have been fulfilling that responsibility without	
			formal training, you'll learn advanced concepts of project management and how to put them into	
			practice. You'll also come away with a working knowledge of software and the challenges involved in	
			managing international projects.	

Certificate	Unit	Brief Description of Certificate	First Offered
			(approx. date if
			unknown)
Advanced Study	Business and	Certificate of Advanced Study in GIS for Environmental Management is designed for professionals	December 20,
in GIS for	Professional	who wish to achieve greater conceptual understanding and technical expertise to master the field	2017
Environmental	Studies	of GIS.	
Management			
Advertising	Business and	Prepare for a client or agency role by learning advertising from the ground up. Create digital and	November 13,
	Professional	traditional campaigns that maximize ROI, from first idea through execution to final evaluation.	2008
	Studies		
		Whether you're new to advertising or well into your career and are seeking new skills, this	
		certificate will show you what works in today's rapidly changing marketplace. You'll discover how to	
		use a variety of platforms, new and traditional, to guide consumer decision-making. You'll acquire	
		tools to help you pitch ideas and present concepts, and develop and implement creative strategies.	
		You'll learn how to use free and paid media to understand and communicate with your audience.	
		Your instructor will provide an effective mix of lectures, readings, case studies, exercises and	
		assignments.	
	Advanced Study in GIS for Environmental Management	Advanced Study in GIS forBusiness and ProfessionalEnvironmental ManagementStudiesAdvertisingBusiness and Professional	Advanced Study in GIS for Environmental ManagementBusiness and Professional StudiesCertificate of Advanced Study in GIS for Environmental Management is designed for professionals who wish to achieve greater conceptual understanding and technical expertise to master the field of GIS.AdvertisingBusiness and Professional StudiesPrepare for a client or agency role by learning advertising from the ground up. Create digital and traditional campaigns that maximize ROI, from first idea through execution to final evaluation.StudiesWhether you're new to advertising or well into your career and are seeking new skills, this certificate will show you what works in today's rapidly changing marketplace. You'll discover how to use a variety of platforms, new and traditional, to guide consumer decision-making. You'll acquire tools to help you pitch ideas and present concepts, and develop and implement creative strategies. You'll learn how to use free and paid media to understand and communicate with your audience. You'instructor will provide an effective mix of lectures, readings, case studies, exercises and

Certificate	Unit	Brief Description of Certificate	First Offered
			(approx. date if
			unknown)
Applied	Business and	Discover how aligning the mind and body can help people manage chronic pain. Learn how to train others	January 24,
Mindfulness-	Professional	in this life-changing practice. Earn both the School of Continuing Studies Certificate in Methodological	2017
Based Chronic	Studies	Approaches to Applied Mindfulness Meditation and a Certificate in Applied MBCPM [™] awarded by the	
Pain		NeuroNova Centre. People with chronic pain face unique challenges in everyday life, including difficulty in	
Management		maintaining positive relationships. If you're a health-care professional with a mindfulness practice, this	
(MBCPM TM)		unique certificate program will give you the comprehensive training you need to help people better	
Facilitation		manage their chronic pain. It's offered as one course with three main, progressive components: five days	
		of practical training; four days of curriculum teaching; and 21 hours of online work on curriculum	
		implementation. You'll emerge ready and able to reduce suffering, emotional and physical, among	
		individuals and groups. You'll get the skill and insight you need to facilitate Mindfulness-Based Chronic	
		Pain Management courses and supervise others who want to follow in your footsteps.	
Applied	Business and	Acquire practical project management skills that address real-life situations. Personalize your program	October 13,
Project	Professional	with the daytime courses that best meet your needs. Develop the soft skills and talent employers look for.	2010
Management	Studies	Become the kind of project manager most valued by employers today — someone who combines	
		communication abilities, soft skills, and business intelligence, and who knows that well-considered	
		projects support organizational strategies and drive growth. This unique certificate will make the tools	
		and techniques of project management come alive. You can personalize your program by selecting the	
		courses that meet your learning needs. You'll learn essential project management skills so you can	
		navigate project politics with confidence. You'll find out how to harness culture in a globally connected	
		and diverse workplace, and create business value by aligning strategy and flexible implementation to	
		deliver on strategic projects. These daytime courses are geared to people who want to add in-demand	
		project management skills to their portfolio or get started on a career in this expanding field.	
	Mindfulness- Based Chronic Pain Management (MBCPM [™]) Facilitation Applied Project	Mindfulness-ProfessionalBased ChronicStudiesPainStudiesManagement(MBCPM™)FacilitationStudiesPainStudiesAppliedBusiness andProjectProfessional	Mindfulness- Based ChronicProfessional Studiesin this life-changing practice. Earn both the School of Continuing Studies Certificate in Methodological Approaches to Applied Mindfulness Meditation and a Certificate in Applied MBCPM™ awarded by the NeuroNova Centre. People with chronic pain face unique challenges in everyday life, including difficulty in maintaining positive relationships. If you're a health-care professional with a mindfulness practice, this unique certificate program will give you the comprehensive training you need to help people better manage their chronic pain. It's offered as one course with three main, progressive components: five days of practical training; four days of curriculum teaching; and 21 hours of online work on curriculum implementation. You'll emerge ready and able to reduce suffering, emotional and physical, among individuals and groups. You'll get the skill and insight you need to facilitate Mindfulness-Based Chronic Pain Management courses and supervise others who want to follow in your footsteps.Applied Project ManagementBusiness and Professional StudiesAcquire practical project management skills that address real-life situations. Personalize your program with the daytime courses that best meet your needs. Develop the soft skills and talent employers look for. Become the kind of project management come alive. You can personalize your program by selecting the courses that meet your learning needs. You'll learn essential project management skills so you can navigate project politics with confidence. You'll find out how to harness culture in a globally connected and diverse workplace, and create business value by aligning strategy and flexible implementation to deliver on strategic projects. These daytime courses are geared to people who want to add in-demand

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date if
				unknown)
SCS	Applied	Business and	Applied Specialization in Mindfulness Meditation courses (previously Mindfulness Meditation	August 19, 2016
	Specialization in	Professional	Level B) will lead learners to apply the knowledge foundations from the Foundations in Applied	
	Mindfulness	Studies	Mindfulness Meditation certificate towards a more specialized application. To meet Applied	
	Meditation		Specialization in Mindfulness Meditation certificate requirements, students choose four courses	
			from any of the five specializations of interest: Clinical Mindfulness and Psychotherapy,	
			Contemplative Education, The Mind at Work and Mindful Leadership, Mindfulness and the	
			Contemplative Arts, and The Embodied Mind.	
SCS	Brand Management	Business and	Understand what it takes to build a strong brand that drives company growth. Win more	March 15, 2013
		Professional	customers — and get the most out of the ones you already have.	
		Studies		
			Companies intent on building strong brands need effective brand managers. The Certificate in	
			Brand Management will help you develop and execute superior strategies that align brand and	
			business goals. You'll learn how to track brand equity and value, evaluate the return on	
			investment (ROI) of individual marketing investments and explore and develop new leadership	
			skills. Whether you're a brand, product or marketing executive or a business owner, achieving	
			this certificate will deliver valuable insights into the fundamentals and strategic nuances of	
			managing brands.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Building Science	Business and Professional Studies	Learn the essential elements of building design and construction technology. Position yourself for greater success in the building science industry. The building industry needs people who understand how the many different components of a building and its environment interact. The only program recognized by the Ontario Building Envelope Council (OBEC), this certificate will give you the knowledge you need to meet growing industry demands and earn your BSSO designation. You'll increase your understanding of building design and failure. Current members of OBEC are eligible for a 15 per cent discount. This certificate is offered in collaboration with the Faculty of Engineering and Applied Science.	August 6, 2010
SCS	Business Analysis	Business and Professional Studies	Identify business needs and problems and facilitate solutions that work. Acquire practical skills that add value to your organization. Get closer to coveted professional designations and certifications. If you want to be a business analyst, or apply more business analysis to project management, this certificate is for you. You'll learn to add value by working with your business clients to identify problems, articulate their needs, and verify and document requirements to facilitate solutions. The three-course program will suit anyone wanting stronger business analysis skills, including project and process managers, financial analysts, and service providers, IT managers and other specialists. You'll emerge with valuable skills and you'll also be closer to the coveted professional designations from the International Institute of Business Analysis (IIBA) and the Project Management Institute (PMI). Visit our <u>IIBA</u> and <u>PMI</u> web pages for more information on how the School of Continuing Studies' Certificate in Business Analysis analysis analysis courses can assist you in working towards these designations. The textbook for all courses in this certificate is the BABOK [®] Guide v3.	October 20, 2009

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Business Communications	Business and Professional Studies	Strengthen your business communication skills and your career potential in this flexible three-course Certificate program available both online and in-class. Write, speak and negotiate with confidence and clarity. What skill do companies rate as most important when looking for new employees? The ability to communicate with people inside and outside the organization. This three-course Certificate in Business Communications will help you master these vital skills. Practical and industry-driven, the Certificate focuses on mastering communications in a business environment: business writing; business presentations; and persuasion and negotiation. Available In- Class or in a flexible and compact online format allowing you to take the courses wherever you live, whenever your schedule allows. You'll learn how to use concise and plain language to get your message across to any audience. You'll complete the program with the confidence and tools you need to write effectively, craft winning sales pitches, deliver persuasive presentations or negotiate effectively on your organization's behalf.	February 1, 2016
SCS	Business Innovation	Business and Professional Studies	Gain the knowledge, skills and tools to drive strategic innovation in your organization. Get hands-on experience in identifying, planning and executing your own innovation projects. Are you an organizational leader or manager who aims to create growth for your organization through strategic innovation? If yes, this certificate will help you develop your intrapreneurship skills and create a sustainable culture of innovation in your organization. The courses guide you through the entire innovation process, from building an initial business case to making innovation a sustainable practice. Through discussions, group exercises and case studies, you'll identify, plan and execute your own innovation projects and engage with other innovation-minded business leaders. All courses provide practical experience you can apply immediately and effectively.	August 9, 2010

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Business	Business and	Learn the theories and practices of successful professional management. Acquire professional skills	June 12, 2002
	Management	Professional	that can help advance your career. Develop your personal leadership and management expertise.	
	Fundamentals	Studies	Mastering the fundamentals of management can help you launch your business career, change jobs, or	
			assume more responsibility at work. This comprehensive program will give you the knowledge and	
			foundational skills you need for business and management leadership. You'll be able to add new	
			capabilities to your résumé and pursue professional designations with greater confidence.	
SCS	Business Process	Business and	Gain the knowledge and skills you need to work in the growing field of business process management.	October 15,
	Management	Professional	Learn why business processes are the key drivers of workflow and workload. Acquire knowledge	2010
		Studies	toward a Certified Business Process Professional (CBPP®) designation awarded by the Association of	
			Business Process Management Professionals (ABPMP). Business process management is all about being	
			competitive — managing change, driving workflow and workload and improving efficiency. This	
			program will give you the deep insights you need to work in this growing field, learning to analyze and	
			optimize business processes and facilitate change. This certificate will benefit process improvement	
			specialists, customer service managers and supervisors, business analysts, project and process	
			managers, financial services providers and IT analysts and managers.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Clinical Hypnosis for Clients and Groups	Business and Professional Studies	Grow your professional practice by becoming an accredited clinical hypnotist. Enable individual clients or groups to make empowering, long-lasting changes. Know when to use hypnosis in your practice — and when not to. Whether you work with groups or individual clients, hypnosis can offer an important contemporary approach to encourage change. In this three-course certificate program, you'll learn to use clinical hypnosis to eliminate fears, blocks and self-defeating damaging patterns and behaviours. You'll discover how this gentle yet effective protocol works at the subconscious level, and how you can help clients strengthen their self-esteem and own their lives. You'll be able to facilitate habit and emotional changes — including weight loss, smoking cessation and stress management — at a surprisingly fast rate. The courses build on one another using documentation, demonstrations, and in-class practice. You'll cover several specialized areas of applied hypnosis that use complimentary techniques, including NLP, Visualization and Systemic Desensitisation.	August 15, 2016
SCS	Cloud Computing	Business and Professional Studies	Understand how cloud computing evolved and how its systems are designed and built today. Learn how to evaluate different vendor products and services. Cloud computing is now integral to the digital economy. Companies value people who can understand and evaluate the design, architecture, and frameworks of cloud systems. This program will help you understand different service models, including Software as a Service (SaaS), Platform as a Service (PaaS) and Infrastructure as a Service (IaaS). You'll explore technology choices and development tools and get a market overview of current cloud providers. Other subjects include security and disaster recovery. This certificate is offered in collaboration with the Faculty of Engineering and Applied Science.	December 12, 2013

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational	Languages and	Learn a language that is increasingly important in world affairs and is the medium of Arab scholarship,	April 30, 2013
	Arabic	Translation	media, culture and religion. Improve your business prospects, travel and tourism opportunities and family	
			relationships if you are a heritage speaker. This certificate focuses on Arabic (Modern Standard), the	
			language of education, scholarship, formal communications and media. You'll learn the most balanced	
			language base for studying Arabic, a moderate idiom that bridges the classical Arabic of literature and the	
			Qur'an to the commonly spoken dialects of 22 Arab countries. By the program's end, you'll have reached	
			A2 in the grid used by the Council of Europe's Framework of Reference for Languages (CEFR). Some	
			material from B1 will also be introduced.	
SCS	Conversational	Languages and	Travel to Brazil as a tourist or conduct business there with greater confidence and goodwill Connect with	April 30, 2013
	Brazilian	Translation	family members if you are of Brazilian descent or have married into a family that speaks the language.	
	Portuguese		More than half the population of South America speaks Portuguese. So whether you are a traveller, a	
			heritage student, a music lover, a business person or have married into a Portuguese-speaking family, this	if unknown) April 30, 2013 April 30, 2013
			program will help you improve your conversational skills. Brazilian Portuguese for Beginners: Part I is	
			delivered at the School of Continuing Studies and Part II is taught at the Centro de Língua Portuguesa	
			Camões in Toronto. See the Centro's website for details: <u>www.camoestoronto.com</u> . By the program's end,	
			you'll have reached A2 in the grid used by the Council of Europe's Framework of Reference for Languages	
			(CEFR). Some material from B1 will also be introduced.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational Chinese (Cantonese)	Languages and Translation	Learn a language that is increasingly important in culture and business. Improve your business prospects, travel opportunities and family relationships. Cantonese is the native language of more than 66 million people in key regions in China including Guangdong, Hong Kong and Macau. Whether you are a traveller, heritage student, language lover, business person with international contacts or have married into a Cantonese-speaking family, this program will help you learn Cantonese. By the program's end, you'll have reached A2 in the grid used by the <u>Council of Europe's</u> <u>Framework of Reference for Languages (CEFR)</u> . Some material from B1 will also be introduced.	July 27, 2011
SCS	Conversational Chinese (Mandarin)	Languages and Translation	Learn the world's most spoken language to make travel in China more enjoyable and show goodwill when meeting people in business or other settings. Understand how the language reflects and influences Chinese culture. Mandarin, or Modern Standard Chinese, is the most commonly spoken language in the world, with nearly 900 million speakers. Based on the speech of Beijing, it's the official language of China and Taiwan and is the formal standard written language for Chinese speakers of all dialects. By the program's end, you'll have reached A2 in the grid used by the <u>Council of Europe's Framework of Reference for Languages (CEFR)</u> . Some material from B1 will also be introduced.	July 27, 2011

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational	Languages and	Understand Dutch better so you can travel in Dutch-speaking countries and, if you are of Dutch	July 27, 2011
	Dutch	Translation	descent, explore your heritage and culture and communicate with family. Learn enough Dutch to	
			show goodwill if you are working in the Netherlands or Belgium. Dutch is spoken by around 22 million	
			people, primarily in the Netherlands and Belgium. It is also a major language in Suriname, Aruba, the	
			Dutch Antilles and Indonesia. You'll find this program useful if you're a traveller, a heritage speaker, a	
			retailer or have married into a Dutch-speaking family. By the program's end, you'll have reached A2 in	
			the grid used by the <u>Council of Europe's Framework of Reference for Languages (CEFR)</u> . Some material	
			from B1 will also be introduced.	
SCS	Conversational Farsi	Languages and	Learn a rich language that is spoken by nearly 200 million people in Iran, Iraq, Afghanistan, India,	July 27, 2011
		Translation	Russia, and Central Asia. Understand your heritage better if you're of Iranian or Afghani descent,	
			communicate with family members more easily and be able to read official documents in Farsi. Farsi	
			or Persian is the main language of Iran and a significant language in Tajikistan, Afghanistan,	
			Uzbekistan, Bahrain, Iraq, Armenia, India and parts of southern Russia. This program will leave you	
			with a working knowledge of a rich language with nearly 200 million speakers. By the program's end,	
			you'll have reached A2 in the grid used by the <u>Council of Europe's Framework of Reference for</u>	
			Languages (CEFR). Some material from B1 will also be introduced.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational	Languages and	Learn a language that immediately increases your career options in the Canadian civil service, the	November
	French	Translation	diplomatic corps, politics, law, education, and other fields. Enjoy travel in French-speaking countries and	25, 2011
			better appreciate French opera, cinema, literature, and cuisine. With French, you automatically expand	
			your career options in government, business, the media, law, politics and other fields. This program will	
			also be useful if you're a traveller, a heritage speaker, a student, a lover of film or cuisine or you've	
			married into a French-speaking family. By the program's end, you'll have reached A2 in the grid used by	
			the <u>Council of Europe's Framework of Reference for Languages (CEFR)</u> . Some material from B1 will also	
			be introduced.	
SCS	Conversational	Languages and	Better understand German philosophy, opera, history and the influence of German on the development	July 27, 2011
	German	Translation	of English. Enjoy easier travel to Germany, Austria and Switzerland, or be able to express yourself in	
			German. Gain the skills you need to read, write and speak German by earning this certificate. With a rich	
			history and roots that go back 1,500 years, German is one of the three most studied and 10 most	
			spoken languages. Worldwide, it is translated (in writing) more than any other language. By the	
			program's end, you'll have reached A2 in the grid used by the <u>Council of Europe's Framework of</u>	
			Reference for Languages (CEFR). Some material from B1 will also be introduced.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational	Languages	Get more enjoyment while travelling in Italy, listening to opera, reading a cookbook or watching films.	July 29, 2011
	Italian	and	Appreciate a family language, whether you are of Italian descent or have married into an Italian-speaking	
		Translation	family. A Romance language spoken by about 70 million people, Italian is the official language of Italy and	
			San Marino. It is also spoken in Switzerland, Monaco, Malta, France, Albania, Slovenia and Croatia. This	
			certificate program will help you develop your skills in Italian. By the program's end, you'll have reached A2	
			in the grid used by the Council of Europe's Framework of Reference for Languages (CEFR). Some material	
			from B1 will also be introduced.	
SCS	Conversational	Languages	Deepen your understanding of Japanese culture and business practices and show goodwill by expressing	January 5,
	Japanese	and	yourself in Japanese. Gain exposure to a language based on principles very different to those of English and	2012
		Translation	appreciate the role of language in Japanese history and art. This certificate program will help you learn to	
			express yourself in Japanese, a language spoken by more than 130 million people. You'll learn to exchange	
			information on familiar topics and activities. You'll understand more about the pitch-accent system of	
			Japanese and the written language. By the program's end, you'll have reached A2 in the grid used by the	
			Council of Europe's Framework of Reference for Languages (CEFR). Some material from B1 will also be	
			covered.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational	Languages	Deepen your understanding of Korean culture and business practices and show goodwill by expressing	November
	Korean	and	yourself in Korean. Gain exposure to a language based on principles very different to those of English and	22, 2016
		Translation	appreciate the role of language in Korean culture and personal relationships. Improve your business	
			prospects, travel and tourism opportunities and family relationships if you are a heritage speaker or you	
			have married into a Korean-speaking family. Korea's business success in companies like Hyundai and	
			Samsung, its internationally popular youth culture, its trendy cuisine and the allure of Seoul as a destination	
			are all drawing people to discover the Korean language. In this certificate program, you'll learn to exchange	
			information on familiar topics and activities. You'll master the alphabet and you'll understand something	
			about the levels of formality in Korean society. By the program's end, you'll have reached A2 in the grid used	
			by the Council of Europe's Framework of Reference for Languages (CEFR).	
SCS	Conversational	Languages	Appreciate Russian culture and literature and make the most of your travel in Russia by being able to	July 11, 2012
	Russian	and	converse with local people. Learn a language that is very different to English and gain a better understanding	
		Translation	of Russia's view of itself in the world. Russian is the most widely spoken language of Eurasia and the most	
			widespread of the Slavic languages. It's an official language of the UN and the eighth most spoken language	
			in the world. By the program's end, you'll have reached A2 in the grid used by the Council of Europe's	
			Framework of Reference for Languages (CEFR). Some material from B1 will also be introduced.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Conversational	Languages	Increase your opportunities to do business with half a billion Spanish speakers worldwide. Make the most	July 29, 2011
	Spanish	and	of holiday trips to Latin America, Spain and even parts of the United States. Spanish is the most widely	
		Translation	spoken Romance language. It's becoming increasingly important in the United States and has global	
			influence in the arts and business. This program will help you improve your conversational Spanish so you	
			can express yourself with business associates if you travel or friends and family members if you are a	
			heritage speaker. By the program's end, you'll have reached A2 in the grid used by the <u>Council of Europe's</u>	
			Framework of Reference for Languages (CEFR). Some material from B1 will also be introduced.	
SCS	Creative Writing	Creative	Learn from some of Canada's best writers, including Giller nominees and bestselling authors. Choose from	June 12, 2002
		Writing	the largest array of writing courses offered in Canada and join a vibrant community of emerging writers.	
			Develop your potential or just explore. Good writing can be learned, with guidance from patient	
			professional authors and a supportive community. If the time has come for you to get serious about your	
			writing, the Certificate in Creative Writing can provide the focus and direction you've been looking for.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				if unknown)
SCS	Cyber Security	Business and	Advance your career by learning how to develop and run cyber security programs that work. Get closer to	February 1,
	Management	Professional	Certified Information Security Manager (CISM) certification by studying content that aligns with ISACA's	2016
		Studies	model curriculum. There's a growing need for cyber security professionals who can protect an enterprise	
			from hackers, malware, and other information risks. If you're ready to take on a leadership role in cyber	
			security, this certificate is for you. Whether you're a senior security analyst or auditor, network manager,	
			infrastructure engineer or account or project manager, you'll learn how to develop and run effective security	if unknown) February 1, 2016 Sy February 1, 2016 February 1, 2016
			programs that align with business processes and cycles. You'll upgrade your knowledge in risk assessment	
			and response, security program design, incident and risk management, compliance and governance. The	if unknown) February 1, 2016 urity t pn. February 1, 2016 Is ox ges i'll
			content is broadly aligned with ISACA's model curriculum, which gets you a step closer to CISM designation.	
			This certificate is offered in collaboration with the Faculty of Information.	
SCS	Data Science	Business and	Develop the skills you need to thrive in a growing profession. Gain academic credentials to become an	February 1,
	Fundamentals	Professional	Analytics Professional. Organizations today need professionals who can extract and analyze extremely large	2016
		Studies	amounts of data — Big Data — and present useful insights to business leaders. If you're one of them, or	
			would like to be, this certificate program is for you. You'll come away with the kind of deep analytical skills	
			and abilities that organizations and recruiters value. Work with industry experts on advanced statistical	
			modelling, machine learning and natural language processing. You'll cover content essential for the toolbox	y February 1, 2016 February 1, 2016
			of a predictive analytics professional, including neural networks and deep learning; programming languages	
			and software used in data extraction and analysis; and data security, compliance, and privacy issues. The	
			course content covers the 7 domains of INFORMS' Certified Analytics Professional (CAP) certification. You'll	
			also learn how to represent data visually to help decision- makers understand your findings. Whether you	
			work in operations, business intelligence or marketing communications, are a recent math or science	
			graduate, or want to change or advance your career, this certificate will open the in-demand field of Big	
			Data. This certificate is offered in collaboration with the Faculty of Engineering and Applied Science.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Digital Marketing	Business and	Understand key concepts and trends associated with e-commerce and e-business. Apply leading tools,	September
	Management	Professional	techniques and best practices in customer service. Study what industry leaders do to produce superior	17, 2012
		Studies	business results. Whether you're new to digital marketing or looking to master new skills to advance your	
			marketing career, you'll learn the best practices for this critical, fast-growing online channel. The program	
			covers the foundations of the field as well as the specialist disciplines of search engine marketing and	
			social media marketing. You'll learn how to fill specialist, leadership and management roles and use digital	
			marketing to achieve measurable return on investment (ROI). Expect a mix of lectures and readings, case	
			studies, exercises and assignments.	
SCS	Digital Strategy	Business and	Stay ahead in the fast-changing digital and social media communications landscape. Apply the latest	November
	and	Professional	digital tools, channels and platforms for maximum strategic impact. Whether you're new to digital media	16, 2012
	Communications	Studies	or looking to master new digital and social platforms, this unique certificate program will keep you ahead	
	Management		of the digital communications curve. It combines high-level strategy with hands-on tools you can use to	
			create digital media programs that achieve measurable ROI. You'll make greater sense of the digital and	
			social media landscape — the clutter of platforms, apps and devices — in classes led by experienced	
			practitioners. You'll get fully up-to-date instruction as you master the strategy and tools.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	e-Commerce and	Business and	Learn the best practices for conducting e-commerce and online business. Gain the skills and	September 5,
	Online Business	Professional	experience needed to succeed in e-commerce and online business as a practitioner, manager, leader	2012
	Management	Studies	or entrepreneur. Whether you're already working in e-commerce or hoping to launch or grow an	
			online business, this certificate program will help you become better equipped. Get the skills and	
			knowledge you need for e-commerce (buying and selling over the Internet) and online business	
			(conducting business using Internet technology). You'll explore best practices and learn to take on a	
			more meaningful role as a practitioner, manager or leader. Boost your skills and qualifications with	
			lectures and readings, case studies, exercises and assignments.	
SCS	e-Learning	Business and	Develop the foundational knowledge required to design, implement and evaluate e-learning training	June 12, 2002
		Professional	programs. Examine key business and management concepts needed to run successful e-learning	
		Studies	within an organization or consulting practice. This certificate prepares learners with the knowledge	
			and skills required to develop, launch, and evaluate e-learning training programs in a variety of non-	
			profit and corporate settings. Throughout two core courses learners will explore critical elements of	
			the instructional design process; covering all aspects from establishing a project development plan to	
			storyboarding and selecting appropriate technology to evaluation of the final product. The elective	
			courses offer the opportunity to further refine skills and gain knowledge in visual design and user	
			experience, knowledge management or writing for the web.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Energy Management	Business and Professional Studies	Learn principles, tools and techniques of energy management and sustainability. Learn the body of knowledge needed for Certified Energy Manager (CEM®) certification. If you want to help reduce energy consumption and increase energy efficiency in the built environment, this certificate is for you. It's for anyone who wants to learn more about energy management and sustainability — engineers, architects and business and facility managers. You'll learn about energy management in residential, commercial and institutional buildings and sustainable communities, as well as renewable sources, policy and procurement, energy auditing, current trends and economics and end uses by sector. This certificate is offered in collaboration with the Faculty of Engineering and Applied Science.	July 26, 2012
SCS	Enterprise Architecture	Business and Professional Studies	Understand how enterprise architecture (EA) helps organizations bridge the gap between business and IT. Develop a career as an enterprise architect and pursue appropriate EA certification. Enterprise architecture helps organizations translate their business vision and strategy into action and decisions. This certificate will expand your career and certification options by introducing the fundamental concepts of EA, and some advanced ones. You might be an enterprise architect, a business or IT manager or aspire to be one, or perhaps a decision-maker who needs an overview of EA. You'll gain insights into how organizations use EA to become more agile and competitive. Explore ways to align business strategy with IT, sustain business growth and ensure good governance and best practices are being applied. You'll also discover various accepted methodologies as well as certifications in the EA profession.	November 18, 2011

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
SCS	Enterprise Risk Management	Business and Professional Studies	Learn risk analysis and risk management from the ground up. Acquire the latest practical skills for managing operational, credit and market risk. Understand why companies need to balance risk and return. This certificate will help you play a more important role in your organization's risk management program. Failure to see risk coming can hurt an organization; correctly analyzing and managing it will help you better achieve overall business objectives. Enterprise risk management (ERM) is both art and science, achieving the balance of risk and reward that best positions you for success. You'll learn how to detect operational, credit and market risks and protect against potential harm with up-to-date ERM	May 13, 2004
			tools.	
SCS	Entrepreneurship	Business and Professional Studies	Reduce your startup risk with the latest strategies and tools. Accelerate the growth of your new business by delivering value to your target customers and networking with other entrepreneurs. If you're thinking about starting a new business or are building one, the Certificate in Entrepreneurship, offered in collaboration with MaRS Discovery District, will guide you through key strategic decisions and planning milestones. You'll develop and validate your business concept using the latest tools and strategies. Build realistic business, marketing and financing plans that target the right market with the right strategy and messaging at the right time. You'll work one-on-one with instructors and meet successful entrepreneurs to gain real-world insights you can apply to your business.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Facilities	Business and	Integrate the four drivers of facilities management: people, place, process and technology to ensure	July 13, 2011
	Management	Professional	optimal performance. Enhance your skills to take on more challenging roles in facilities management.	
		Studies	Prepare yourself to enter — or rise through the ranks of — the growing field of facilities	
			management. This certificate will provide a sound foundation along with practical tools and	
			resources.	
SCS	Financial Analysis	Business and	Develop expertise in trading and asset valuation. Improve your prospects of passing the Canadian	October 20,
		Professional	Securities Course (CSC®), the financial industry's most widely recognized and respected licensing	2009
		Studies	course. If you work in finance, investment or portfolio management, you need a wide range of skills	
			in financial analysis, trading and asset valuation. This program will teach you the fundamentals of	if unknown) July 13, 2011 October 20, 2009
			capital markets, asset valuation and portfolio management. You'll learn how to help investors	
			evaluate businesses, projects and budgets. You'll also learn about retail portfolio management,	
			technical and fundamental analysis, option trading and how to protect or grow a portfolio's value in	
			all kinds of market conditions. You'll complete the program better prepared to write professional	
			exams for the Canadian Securities Course (CSC [®]) and the Derivative Markets Specialist (DMS)	
			program offered by the Canadian Securities Institute (CSI).	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Financial Analysis and Investment Management	Business and Professional Studies	Increase your skills in the discipline and practice of financial analysis. Apply improved analytic skills to investment and portfolio management. Investment management firms, insurance companies, investment fund companies, investment dealers and banks all need professionals with strong skills in equity research, portfolio management and management finance. If you want to advance your career in any of these fields, this program is for you. You'll learn how to perform relatively complex financial and investment analyses. Although the courses in this program are particularly relevant to those pursuing careers in financial investment, the skills you'll acquire can help you achieve your goals in many other industries.	June 12, 2002
SCS	Financial Trading and Option Strategies	Business and Professional Studies	Analyze the markets the way professional traders do. Make more accurate forecasts and informed trading decisions. Maximize profit and minimize risks. Whether you hope to build a career in financial trading or improve your skills as a day trader, this certificate program will provide insight into the stock and option markets. You'll learn practical trading and market risk management skills, including how to design effective trading strategies using options, make better forecasts and informed trading decisions based on technical analysis, and profit in volatile markets. These skills are valued by investment management firms, fund companies, investment dealers and banks.	June 18, 2009

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Foundations of Applied Mindfulness Meditation	Business and Professional Studies	Foundations of Applied Mindfulness Meditation courses (previously Mindfulness Meditation Level A) explore the history and practices of mindfulness and mindfulness meditation, traditional and contemporary medicine, as well as case and research-based practice.	August 19, 2016
SCS	Geographic Information Systems for Environmental Management	Business and Professional Studies	Learn the fundamental concepts, methods and techniques of Geographic Information Systems (GIS) and Remote Sensing (RS). Gain hands-on experience using the latest proprietary and open-source GIS and RS software. Apply your newfound knowledge and skills to meet real-world environmental challenges. Advance your career by harnessing the power of Geographic Information Systems (GIS) and Remote Sensing. Whether you work in environmental management, geography, biological studies or asset management, this four-course certificate will give you the knowledge and skills you need to succeed in a rapidly expanding field. You'll explore the theory and techniques of GIS and Remote Sensing from the ground up, and how they can help you acquire, store and analyze geospatial data, and correctly interpret satellite images. You'll learn how to process geospatial data, and combine the graphic power of maps with computer database technologies to better understand problems and identify solutions. You'll learn to map existing environmental conditions and develop models that help predict future conditions and trends. You'll use the latest GIS and RS software packages to design and develop your own customized tools. Whatever your discipline, you'll emerge	November 24, 2017

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Global Business	Business and	Develop the tools, techniques and mindset needed to succeed across cultures, languages and	February 1,
	Management	Professional Studies	borders. Learn the best practices and strategies to navigate an increasingly complex global	2016
			environment. To succeed in today's global marketplace, you have to know how to work across	
			diverse cultures, languages and business practices. This certificate will help you or your organization	
			succeed in a crowded, competitive marketplace. You'll learn how to conduct business ethically across	
			the globe and adapt local business practices in many different regions abroad. Real-life case studies	
			and contact with global business practitioners will help develop your leadership skills and cultural IQ.	
			Whether you're a seasoned entrepreneur, small business owner, senior manager or recent graduate,	
			you'll develop your international skill set and gain practical insights on how to do business around the	
			world.	
SCS	Human	Business and	Apply best practices in all areas of human resources (HR) management. Get the recognized academic	November 6,
	Resources	Professional Studies	requirements leading to Certified Human Resources Professional (CHRP) certification. Whether you're	2008
			just entering the HR field and want to learn the fundamentals or you have experience and seek to	
			earn your professional designation, this certificate program is for you. You'll learn how to find,	
			recruit, manage and motivate the right talent to achieve your organizational goals. You'll also acquire	
			more of the technical and advanced HR knowledge you need to succeed and achieve your CHRP	
			certification, which is becoming increasingly important in the profession.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Human	Business and	Study the key strategic human resources (HR) principles you need. Build and manage a strong team by	April 28, 2014
	Resources	Professional	developing and practising essential HR skills. Get real-life insights from leading HR practitioners and	
	Management	Studies	peers to enhance your business success. Many small- or medium-sized organizations have individuals	
	Essentials		performing HR responsibilities who often have not received formal training. If you need to fulfill HR	
			responsibilities or manage talent in your organization, this program can give you the skills essential to	
			perform these specialized roles. Taught by leading practitioners, these courses provide flexible study	
			modules for entrepreneurs and small- and medium-sized employers. Courses can also be applied to	
			achieving the Certificate in Human Resources.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				-
SCS	Human Services	Business and	This certificate program provides management and leadership education and training for social workers	August 25,
	Management	Professional	and allied human service professionals working in human service organizations. The program	2016
	and Leadership	Studies	supplements the education and experience social workers (BSW/MSW) and allied human service	
			professionals have working in human service organizations, and emphasizes specialized knowledge that	
			relates specifically to the conditions of these workplaces and their context of service delivery and	2016 t
			innovation.	
			Managing human service organizations requires a professional orientation towards supporting service	
			user outcomes. This requires the development of management and leadership competencies associated	
			with advanced knowledge on program evaluation and social impact, allocating resources, strategic	
			planning, shaping organizational culture, interpersonal workplace interactions (among staff and with	
			governance boards) and managing relationships with government funders, private sector donors, other	
			non-profits and for-profit firms.	
			Together, this training supports the intellectual, interpersonal, and technical skill development needed	
			to manage the day to day operations of a human service organization and to support future	
			organization planning and development. The certificate program is comprised of five two-day courses	
			along with the completion of one Leadership elective course, which follow a flexible program schedule	
			to support schedule availability of participants. The workshops cover the following topics: leadership	
			competencies and skills; financial management and grant writing; human resource management;	
			organizational change; and social impact analysis and program evaluation.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date
5.05	Information and	Duciness and	Cat a the rough group ding in the low concepts to all and task sinuas in the fast, grouping information	if unknown)
SCS	Information and Communication Technology for Non- IT Professionals	Business and Professional Studies	Get a thorough grounding in the key concepts, tools and techniques in the fast- growing Information and Communications Technology (ICT) sector. Expand your career options and prepare yourself for further professional development in specialized areas such as data science/analytics, cloud computing, enterprise architecture, IT security and mobile applications. The Information and Communications Technology (ICT) sector is one of the fastest growing in Canada. Employers need people with up-to- date knowledge and skills to fill significant gaps. If you're looking to capitalize on exciting new career opportunities, this certificate program will give you the grounding you need. You'll come away better positioned to work in ICT, take on new responsibilities and contribute to your organization's ICT	July 22, 2015
			development. The courses have been designed to help you build your knowledge and skills step by step, in sequence and they are business oriented, rather than deeply technical or analytical. This certificate is offered in collaboration with the Faculty of Engineering and Applied Science.	
SCS	Internal Auditing	Business and Professional Studies	Learn how to ensure that your organization's goals and objectives are being met. Learn the details involved in operational and internal auditing. Internal auditors can define, manage, control and mitigate new and emerging risks. This program will equip you to manage effective risk-management frameworks and compliance-assurance programs. Whether you're working in organizational compliance and governance or pursuing the Certified Internal Auditing (CIA) designation offered by the Institute of Internal Auditors, you'll learn valuable skills and become equipped to apply them.	September 3, 2009

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	International	Business and	Develop the skills and strategies you need to manage international projects. Negotiate more successfully	March 11,
	Project	Professional	by understanding your client's cultural preferences. The growth of globalization means that more	2011
	Management	Studies	enterprises are taking on international projects. Managing these projects successfully often means	
			understanding and working with critical cultural differences. In this program, you'll learn how to respond	
			to the key challenges you'd face as the manager of an international project. You'll develop the leadership	
			skills you need to ensure your team understands your client's expectations and preferences. You'll rise to	
			challenges across logistic, cultural and language divides. You'll learn to avoid outcomes that could cause	
			monetary loss or client dissatisfaction. You'll develop realistic project schedules that reflect your client's	
			degree of tolerance for slippage. You'll learn to negotiate contracts more respectfully and successfully by	
			understanding your client's cultural preferences.	
SCS	International	Business and	Learn the theories and practices of international trade. Master the practical applications for the import-	February 17,
	Trade	Professional	export industry. This program teaches you how to analyze and evaluate domestic and international	2011
		Studies	business concepts related to trade finance, Canada Customs procedures and the import-export process.	
			Whether you're already in an import-export industry or hoping to start a career in trade finance or	
			customs brokerage, you'll learn the practical details, including customs clearance and the roles that	
			traders, trading houses, agents, distributors and brokers play.	
SCS	Latin	Languages and	Learn the language that provides the background for English and the Romance languages. Understand the	July 29, 2011
		Translation	language of the Roman Catholic church and the law for much of Western history. Understand the culture	
			on which much of Western civilization was built. Latin was the language of the Roman Empire. Although it	
			now has few fluent speakers, its influence remains in areas such as law and science. In this program, you'll	
			learn the basic structure of Latin and study its style and influence on Western civilization and the English	
			language. You'll be able to read the language that scholars have treasured for two millennia, including	
			Virgil's Aeneid and the lyric poetry of Catullus and Horace.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Leadership	Business and	Gain insights and knowledge in the areas most relevant to your career. Accelerate your career as a leader or	August 20,
	Essentials	Professional	manager by learning and applying best practices. Develop core leadership competencies. If you want to	2012
		Studies	develop your leadership skills in key areas with focused courses, there are plenty to choose from when	
			achieving the Leadership Essentials certificate. This program offers six leadership competencies, from which	
			you choose the three most suitable for your career aspirations and trajectory. You'll come away with the kind	
			of leadership and management skills that make organizations successful.	
SCS	Lean Six	Business and	Use Define, Measure, Analyze, Improve and Control (DMAIC) methodology and tools to improve product and	November 7,
	Sigma	Professional	service quality and create value for stakeholders. Understand the change management and leadership skills	2011
		Studies	needed to achieve excellence. Take the first step towards achieving the American Society for Quality's (ASQ)	
			Green Belt certificate in Six Sigma. Lean Six Sigma is a proven strategic tool that delivers value for customers,	
			generates returns for shareholders and improves the workplace environment. This certificate will build your	
			capability in Lean Six Sigma and empower you to bring meaningful change to your organization. Topics	
			include understanding quality and its relationship to business strategy, statistical concepts associated with	
			quality, the process of change management and the Lean Six Sigma approach to business process	
			improvement.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Learning	Business and	Explore ways to meet your organizations' or your clients learning and development (LandD) needs while	March 12,
	Design	Professional	addressing diverse learning preferences. Develop the foundational knowledge required to design, implement	2018
		Studies	and evaluate effective LandD training assets, eLearning and other programs. In today's fast-paced	
			marketplace, organizations require LandD resources that can meet the needs of a global workforce. Learn how	
			to apply instructional design principles and industry best practices to create appropriate and sustainable	
			training, on budget and on time. Whether you are new to the industry, are currently managing LandD teams	
			and projects, or are exploring consulting, our courses will provide the foundational elements that will help you	
			grow your career. Through the program, you'll delve into adult learning theory, the learning design life cycle,	
			oversight of L and D projects and evaluation. You'll learn how to develop eLearning programs which are	
			backed by data and supported by industry recognized frameworks and models. You'll explore key concepts in	
			learning and eLearning design, perform needs analysis, create user personas, define training goals and learn	
			how to select appropriate technologies and formats. You'll learn how to work with internal and external	
			stakeholders, create business plans, work within a budget, evaluate training effectiveness and demonstrate	
			return on investment for your or your clients' organization.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Licensing	Business and	Improve your prospects for passing examinations assigned by Professional Engineers Ontario (PEO). Gain	July 10, 2015
	International	Professional	valuable insights and skills for a better Canadian career. If you are an internationally educated engineer	
	Engineers into	Studies	who wants to work as a professional engineer in Ontario, you'll need a P.Eng. licence. That often means	
	the Profession		passing a series of examinations assigned by PEO. Refresher courses in civil, electrical, or mechanical	
	(LIEP) Program:		engineering taught by qualified instructors in a structured environment can better prepare you to pass	
	Civil		these examinations. This certificate offers this and more. You'll review basic principles and solve problems	
			by working through previous examinations and model questions. You will prepare to write the Professional	
			Practice Examination (PPE) of PEO. You will also benefit from networking opportunities. Employers will	
			value the credential you've earned from a Canadian university. This certificate is offered in collaboration	
			with the Faculty of Engineering and Applied Science. Financial assistance is available to eligible students	
			through the Ontario Bridging Participant Assistance Program (OBPAP) provided by the Ministry of Training,	
			Colleges and Universities (MTCU). Please call 905.569.4508 for details.	
SCS	Licensing	Business and	Improve your prospects for passing examinations assigned by Professional Engineers Ontario (PEO). Gain	July 10, 2015
	International	Professional	valuable insights and skills for a better Canadian career. If you are an internationally educated engineer	
	Engineers into	Studies	who wants to work as a professional engineer in Ontario, you'll need a P.Eng. licence. That often means	
	the Profession		passing a series of examinations assigned by PEO. Refresher courses in civil, electrical, or mechanical	
	(LIEP) Program:		engineering taught by qualified instructors in a structured environment can better prepare you to pass	
	Electrical		these examinations. This certificate offers this and more. You'll review basic principles and solve problems	
			by working through previous examinations and model questions. You will prepare to write the Professional	
			Practice Examination (PPE) of PEO. You will also benefit from networking opportunities. Employers will	
			value the credential you've earned from a Canadian university. This certificate is offered in collaboration	
			with the Faculty of Engineering and Applied Science.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Licensing	Business and	Improve your prospects for passing examinations assigned by Professional Engineers Ontario (PEO).	July 10, 2015
	International	Professional	Gain valuable insights and skills for a better Canadian career. If you are an internationally educated	
	Engineers into	Studies	engineer who wants to work as a professional engineer in Ontario, you'll need a P.Eng. licence. That	
	the Profession		often means passing a series of examinations assigned by PEO. Refresher courses in civil, electrical or	
	(LIEP) Program:		mechanical engineering taught by qualified instructors in a structured environment can better prepare	
	Mechanical		you to pass these examinations. This certificate offers this and more. You'll review basic principles and	
			solve problems by working through previous examinations and model questions. You will prepare to	
			write the Professional Practice Examination (PPE) of PEO. You will also benefit from networking	
			opportunities. Employers will value the credential you've earned from a Canadian university. This	
			certificate is offered in collaboration with the Faculty of Engineering and Applied Science. Financial	
			assistance is available to eligible students through the Ontario Bridging Participant Assistance Program	
			(OBPAP) provided by the Ministry of Training, Colleges and Universities (MTCU). Please call	
			905.569.4508 for details.	
SCS	Life Science	Business and	Learn about the Canadian life sciences industry and its main employers, manufacturing best practices	January 27,
	Enterprise	Professional	and industry standards. Enhance your employability in the life sciences sector. If you're preparing for	2012
		Studies	employment in the life sciences, this program will build your skills in good laboratory and manufacturing	
			practice and in business communication. You'll develop the skills employers want so you can go after	
			jobs with more confidence. Whether you're entering the field or seeking career advancement through	
			professional development, this program will deepen your understanding and help you create a strategy for finding work.	

siness and ofessional	Expand and develop your business, finance, statistical and accounting skills. Take courses recognized by	(approx. date if unknown) November 13,
	Expand and develop your business, finance, statistical and accounting skills. Take courses recognized by	-
		November 13,
ofessional		,
	the Chartered Professional Accountants of Ontario (CPA Ontario) and work toward the Chartered	2008
dies	Professional Accountant (CPA) designation. If you're already working in finance, accounting or audit, this	
	certificate program will greatly enhance your business, finance, statistical and accounting skills. The four	
	courses below are recognized by the Chartered Professional Accountants of Ontario (CPA Ontario) and	
	you can progress toward the CPA with this certificate program.	
siness and	Become a qualified manager of Big Data and predictive analytics. Lead your organization to greater	April 8, 2013
ofessional	success while enhancing your career. This certificate was designed to help you become a qualified	
dies	manager in the burgeoning field of predictive analytics. The courses interweave management, statistics	
	and technology to help you learn the tools and techniques used by leading global practitioners. You	
	might be a business owner, manager, analyst, systems architect, programmer, auditor, researcher or	
	statistician. You'll benefit from case studies demonstrations, projects, guest lectures and highly	
	experienced instructors. You'll understand how data-driven decision-making can help your organization	
	enhance profitability and better meet customers' expectations. You'll know how to create and defend a	
	business case for analytics and be able to manage analytics with professionalism, insight and skill. This	
	certificate is offered in collaboration with the Faculty of Engineering and Applied Science.	
ofe	essional	 courses below are recognized by the Chartered Professional Accountants of Ontario (CPA Ontario) and you can progress toward the CPA with this certificate program. Become a qualified manager of Big Data and predictive analytics. Lead your organization to greater success while enhancing your career. This certificate was designed to help you become a qualified manager in the burgeoning field of predictive analytics. The courses interweave management, statistics and technology to help you learn the tools and techniques used by leading global practitioners. You might be a business owner, manager, analyst, systems architect, programmer, auditor, researcher or statistician. You'll benefit from case studies demonstrations, projects, guest lectures and highly experienced instructors. You'll understand how data-driven decision-making can help your organization enhance profitability and better meet customers' expectations. You'll know how to create and defend a business case for analytics and be able to manage analytics with professionalism, insight and skill. This

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Marketing	Business and	Learn high-level strategy and execution from marketing professionals and explore possible areas of	May 3 <i>,</i> 2007
		Professional	specialization. Use the latest marketing strategies, platforms and technologies to get the maximum	
		Studies	impact and results. If you want to work in the fast-growing field of marketing, this certificate program	
			will teach you the fundamentals of how to create, sustain and increase demand for any product or	
			service. You'll explore new ways to identify and interact with consumers online and offline. You'll	
			develop foundational skills and expertise across a range of traditional, digital, and social platforms,	
			and use them to build and execute marketing strategies that get measurable results. You'll learn	
			more about the marketing areas most relevant to you. All courses are taught by working	
			professionals who bring both traditional and cutting-edge perspectives.	
SCS	Marketing —	Business and	Maintain your competitive edge in marketing by deepening and broadening your skills. Customize	August 19,
	Advanced	Professional	your program by choosing the courses you need to expand your knowledge and skills. To succeed in	2016
		Studies	today's fast-changing world of marketing, you need to know the latest strategies, best practices,	
			platforms, channels and tools. This advanced marketing certificate enables you to build your	
			knowledge and skills and expand your career options. Create your own customized program by	
			choosing from more than 40 marketing courses at the School of Continuing Studies or build on the	
			foundation of an existing marketing certificate with additional courses of your choice. Whether you	
			work in packaged goods, retail, media, technology, the non- profit sector or other industries, you'll	
			deepen your skills and expertise in areas such as branding, digital, research and more. Your	
			instructors will all be leading marketing professionals who bring both traditional and cutting-edge	
			perspectives, so you'll emerge with a well-rounded understanding of marketing at its best.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Marketing	Business and	Understand consumer trends and key concepts in quantitative and qualitative marketing research.	April 3, 2014
	Research	Professional	Apply marketing research techniques, analyze the results and recommend actions to solve business	
		Studies	challenges and answer questions. This program is for marketers, sales professionals, entrepreneurs,	
			business owners — anyone interested in leveraging research to answer business questions, make	
			decisions, and solve important challenges. You'll learn the basics of marketing research and how to use	
			them to understand your consumers and bring the products or services they want to market. You'll	
			explore the latest consumer trends, how the digital world is changing marketing research and how to	
			track and assess the effectiveness of online media and advertising.	
SCS	Merchandising	Business and	Learn how to drive sales and profits in the highly competitive world of retail merchandising. Use	November 12,
		Professional	promotional strategies to build customer traffic and loyalty and maximize brand identity. With	2008
		Studies	increasing competition from US giants and price wars that leave them with razor-thin margins, Canadian	
			retailers have to find innovative ways to maintain loyal customers. This certificate program will help you	
			launch a career in merchandising or retail management. You'll learn how to fight for market share by	
			providing a seamless, engaging shopping experience, both in-store and online. You'll learn to manage	
			customer relations, develop brand identity and create successful retail merchandising programs. By this	
			program's end, you'll better understand the complex challenges facing Canadian retailers in a fiercely	
			competitive marketplace and which promotions and campaigns keep customers coming back.	

			(annrox date
			(approx. date
			if unknown)
Mindfulness	Business and	Mindfulness Informed End of Life Care (MIEOL*) explores the applications of mindfulness, mindfulness	September 18,
Informed End of	Professional	meditation as it has been integrated into contemporary thanatology (the study of dying and death). This	2017
Life Care	Studies	program focuses on general health care as well as hospice, palliative, and general end of life care.	
		Founded on evidence based science, while drawing upon contemplative traditions, MIEOL cultivates	
		health, wellness and resiliency benefits. These practices are helpful for persons who view themselves or	
		are viewed as seriously or chronically ill, the dying, for family and community participants in care, for	
		inter-professional health care teams, as well as for organizational leaders who support teams attending	
		to suffering. MIEOL proposes that we cultivate a "practice of dying" while living, so we can existentially	
		prepare for complexities found in life and particularly in end of life care. As such, this is a core approach	
		to end of life care that can be used by everyone, depending on their own need and intention.	
Mobile Business	Business and	Learn innovative applications for mobile technologies. Develop web interfaces and Android/iOS mobile	August 17,
Technologies	Professional	applications. To succeed in today's fast-paced business environment, organizations need the right mobile	2011
and Applications	Studies	technologies and applications. If you have some C++ and Java programming knowledge and want to	
		develop mobile business applications, this new certificate program is for you. You'll learn how to develop	
		mobile business applications for the iPhone, iPad and iPod Touch as well as Android devices. You'll learn	
		how to leverage this work to help your organization keep up with the knowledge economy and pursue a	
		business strategy. You'll see which mobile applications add value by giving customers quick and easy	
		access to relevant information across various platforms. This certificate is offered in collaboration with	
		the Faculty of Engineering and Applied Science.	
	Life Care Mobile Business Fechnologies	Life Care Studies	Life CareStudiesprogram focuses on general health care as well as hospice, palliative, and general end of life care. Founded on evidence based science, while drawing upon contemplative traditions, MIEOL cultivates health, wellness and resiliency benefits. These practices are helpful for persons who view themselves or are viewed as seriously or chronically ill, the dying, for family and community participants in care, for inter-professional health care teams, as well as for organizational leaders who support teams attending to suffering. MIEOL proposes that we cultivate a "practice of dying" while living, so we can existentially prepare for complexities found in life and particularly in end of life care. As such, this is a core approach

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Multimedia	Business and	Adapt traditional journalism skills to today's digital world. Work with leading industry professionals and	February 1,
	Journalism	Professional	build a compelling portfolio of original work. How can journalists and freelance writers adapt to today's	2016
		Studies	digital world? How do you tell a coherent and compelling story on a website or social media? This new	
			certificate is geared to journalists and freelance writers, communications professionals and writers in the	
			private, public and not-for-profit sectors. You'll learn how to write for the web and use social media to tell	
			a story or promote one online. You'll learn from industry leaders in journalism, freelance writing and online	
			communications. They'll share their insights on the old-school skills involved in writing a news story and	
			how to adapt these tools to the digital world. Examine the ethical questions raised by brand journalism and	
			other adaptations of traditional journalism skills. You'll get valued feedback on your work and emerge with	
			a portfolio that shows your skills in and understanding of digital journalism.	
SCS	Multimedia	Business and	Learn how world-class multimedia campaigns are created. Emerge with a portfolio of work that shows your	April 23, 2015
	Storytelling	Professional	skill and understanding of the visual web.	
	and Content	Studies		
	Marketing		How do you weave words, graphics, audio and video into a coherent and compelling design? How do you	
			know which platforms and media to include? This new certificate will unveil the art of visual storytelling.	
			It's geared to marketers, community managers, communications professionals, brand managers and	
			entrepreneurs working in the private, public and not-for-profit sectors. You'll learn about content creation,	
			brand journalism, scriptwriting, video and audio production, photography and data visualization. Your	
			instructors are industry leaders in marketing communications, brand management, journalism and the	
			creative arts. They'll share their insights into storytelling, production and design and provide feedback on	
			the portfolio of work you create. The program offers a range of digital and online technologies you can	
			access anywhere and anytime.	

Certificate	ificate Unit	Brief Description of Certificate	First Offered
			(approx. date
			if unknown)
Non-Profit	Business and	Develop leadership capacity and use change leadership to improve your organization's effectiveness.	January 9,
Leadership for	Professional	Learn innovative strategies to drive and measure non-profit impact. Learn how to create robust revenue	2015
Impact	Studies	development strategies and human capital development systems. Non-profits face increased demands	
		for service, expectations to partner and pressure to improve efficiency and demonstrate outcomes. In	
		this program, you'll learn strategy development and implementation, keys to effective governance and	
		how to build strategic relationships with key stakeholders. You'll learn to collaborate to create programs	
		that have impact and value, and are governed using best practices. You'll learn the components of	
		human and financial resource management aligned to organizational strategy, and how to evaluate	
		services and programs to demonstrate outcomes. Whether you're an executive director of a small non-	
		profit aspiring to a role in a larger organization, a director or senior manager in the sector or a manager	
		interested in transitioning to the sector, you'll learn valuable insights into the fundamentals and strategic	
		nuances of leading through change for impact.	
Occupational	Business and	Protect your workplace better by knowing the relevant health and safety legislation and the major	May 4, 2010
Health and	Professional	hazards that exist in workplaces. Prevent accidents and improve workplace safety by combining high-	
Safety	Studies	level strategy with hands-on application. Leading organizations work hard to provide their employees	
		with safe, healthy workplaces. They know that anything less could reflect poorly on them and risk	
		penalties for non-adherence to regulations. This certificate program will equip you with the knowledge	
		and skills to develop, implement and manage strong health and safety systems. Whether you work in	
		human resources or aspire to, or have joined a health and safety committee or task force, you'll learn	
		how to ensure your workplace meets all the required health and safety requirements in a tight	
		regulatory framework. You'll discover what companies can do to prevent costly accidents that impair	
		productivity and engage more employees in proactive health and safety measures.	
	Non-Profit Leadership for Impact Occupational Health and	Non-Profit Leadership for ImpactBusiness and Professional StudiesImpactStudiesOccupational Health andBusiness and Professional	Non-Profit Leadership for ImpactBusiness and Professional StudiesDevelop leadership capacity and use change leadership to improve your organization's effectiveness. Learn innovative strategies to drive and measure non-profit impact. Learn how to create robust revenue development strategies and human capital development systems. Non-profits face increased demands for service, expectations to partner and pressure to improve efficiency and demonstrate outcomes. In this program, you'll learn strategy development and implementation, keys to effective governance and how to build strategic relationships with key stakeholders. You'll learn to collaborate to create programs that have impact and value, and are governed using best practices. You'll learn the components of human and financial resource management aligned to organizational strategy, and how to evaluate services and programs to demonstrate outcomes. Whether you're an executive director of a small non- profit aspiring to a role in a larger organization, a director or senior manager in the sector or a manager interested in transitioning to the sector, you'll learn valuable insights into the fundamentals and strategic nuances of leading through change for impact.Occupational Health and SafetyProtect your workplace better by knowing the relevant health and safety legislation and the major hazards that exist in workplaces. Prevent accidents and improve workplace safety by combining high- level strategy with hands-on application. Leading organizations work hard to provide their employees with safe, healthy workplaces. They know that anything less could reflect poorly on them and risk penalties for non-adherence to regulations. This certificate program will equip you with the knowledge and skills to develop, implement and manage strong health and safety requirements in a tight regulatory framework. You'll discover w

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Operations and	Business and	Get to know the professional certifications in the field of operations and supply chain management	November 14,
	Supply Chain	Professional Studies	(OSCM). Keep up to date on current issues through courses delivered by leading practitioners in the	2008
	Management		field. If you're entering this field or seeking to advance your career in OSCM, this program will teach	
			you the right techniques and skills. You'll learn to link major business functions and processes	
			across companies. You'll learn about sourcing, procurement, and manufacturing operations. You'll	
			coordinate processes and activities that involve marketing, sales, product design, finance and	
			information technology. The curriculum is aligned with the body of knowledge linked to major	
			certifications and professional associations in OSCM.	
SCS	Physical Asset	Business and	Learn state-of-the-art tools, techniques and leadership skills to manage assets and keep costs low.	
	Management	Professional	Network with managers from industrial and governmental organizations around the world.	
		Studies	This eight-day program is led by Dr. Andrew Jardine, a respected consultant, author, teacher and	
			innovator, and taught by world-class instructors who bring a wealth of experience to the classroom.	
			You'll master the subject matter, put theory into practice and gain real-world experience with	
			organizations. You'll learn how physical asset management can reduce maintenance costs,	
			company liability and the number of repairs needed, as well as increase the useful life of capital	
			equipment and the reliability of systems and components. This certificate is offered in collaboration	
			with the Faculty of Engineering and Applied Science.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered	
				(approx. date	
				if unknown)	
SCS	Practical French	Languages and	Expand your French vocabulary for the workplace. Understand French etiquette for the workplace,	July 27, 2011	
		Translation	social situations and phone conversations. Negotiate, express an opinion and give a presentation in		
			French. Follow the gist of the news in written and spoken French. Achieve more outcomes from the		
			Council of Europe's Framework of Reference for Languages, Level B1. Improve your written and		
			spoken French for work, the home and travel. Follow French more easily when it's spoken at a native		
			speaker's pace and in a range of media. Once you've completed your Certificate in Conversational		
			Languages: French or have equivalent knowledge, you can take this advanced certificate program in		
			practical French. These courses will challenge you to use your French skills in real-life situations at		
			work, at home, in shops and when traveling. You'll improve your pronunciation and get better at		
			expressing opinions, explaining plans, writing emails or relating the plot of a book or film. When		
			friends or colleagues discuss familiar matters, you'll get the main point of conversations and be able		
			to contribute more. You'll also learn more about the complex, unstated cultural codes that are part		
			of life in France and Quebec.		

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date
				if unknown)
SCS	Privacy	Business and	Help your enterprise manage information and privacy requirements in today's highly competitive global	December 11,
	Management	Professional	digital economy. Improve corporate governance through enhanced regulatory compliance and better	2017
	in the Digital	Studies	management of personal information, while avoiding costly breaches. Identify and prevent risks associated	
	Enterprise		with enterprise digital transformation, big data analytics and inter-connected technologies. Digital	
			enterprises need people who can create, manage and protect information and privacy. This certificate	
			program was designed for professionals responsible for regulatory compliance, corporate policy, risk	
			management, information security and other key areas of governance. You'll learn how to create greater	
			value through information and privacy management. You'll improve corporate governance so the	
			enterprise can focus more freely on its strategic goals and objectives. You'll cover the many complex	
			implications surrounding the gathering and preservation of data. You'll help your company use	
			information, while avoiding costly mistakes that could sink its reputation. You'll acquire strategic thinking	
			skills to help you manage and monitor risks and compliance, along with the leadership skills you need to	
			champion this key internal cause.	
SCS	Project	Business and	Develop the skills and knowledge to manage projects in all industry sectors. Prepares you to manage	June 12, 2007
	Management	Professional	projects using the PMBOK [®] Guide. Acquire "people skills" for project management success. In a world with	
		Studies	increasing demand for project management, this certificate provides a comprehensive overview of project	
			management and prepares you to manage large- and small-scale projects. You'll learn the hard skills of	
			cost, time, quality and risk management and the "people skills" you need for long-term success. The	
			content is consistent with the Project Management Body of Knowledge (PMBOK®) Guide and will bring you	
			one step closer to the coveted PMP [®] designation. There are three equivalent delivery methods: in-class	
			(weeknight or weekday), online and hybrid. You can earn your certificate using any combination of these.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Records and	Business and	Know the field of records and information management from the ground up. Acquire the most current	February 1,
	Information	Professional	knowledge in the field, designed and delivered online by industry experts. Keeping accurate records and	2016
	Management	Studies	information is more important than ever in the digital information age. Organizations need professionals	
			who can create, store and retrieve information using the latest technologies. Whether you're just entering	
			the field or are seeking to expand your knowledge and skills, this certificate is for you. You'll complete it	
			fully grounded in the essential elements of the profession. Learn organizational context, practice, strategy	
			and implementation, and develop an overview of vital privacy, access and governance issues. You'll study	
			the full spectrum of archiving and retrieval, and emerge with the knowledge and skills valued by	
			organizations seeking to manage information assets. This certificate is offered in collaboration with the	
			Faculty of Information.	
SCS	Risk	Business and	Develop skills valued by organizations at every level from operations to finance. Get closer to your	June 22, 2009
	Management	Professional	Canadian Risk Management (CRM) designation. More and more, risk management plays an integral role in	
		Studies	every major corporate decision and action, from finance and administration to the manufacturing,	
			marketing, and media sectors. Earning your Risk Management Certificate will give you the knowledge and	
			skills you need to identify, assess and limit risks. Whatever sector you work in — insurance, finance,	
			accounting or audit — completing this program will bring you one step closer to your Canadian Risk	
			Management (CRM) designation from the Global Risk Management Institute (GRMI).	
SCS	Strategic	Business and	Become a more effective and strategic leader and achieve better results for your team. Take your career to	July 21, 2009
	Leadership:	Professional	the next level by leading with confidence and success. If you're ready to hone your leadership skills, this	
	Advanced	Studies	program is for you. You'll learn how to be clear about where your organization is headed, how it will get	
			there and who is going to make it happen. Recognized by the Project Management Institute, this program	
			will develop the skills you need to lead with purpose and passion and help you stand out. You'll come away	
			with greater self-awareness and a personal leadership development plan.	

Certificate	Unit	Brief Description of Certificate	First Offered
			(approx. date if unknown)
Strategic	Business and	Develop an integrated approach to strategic management of enterprise IT. Acquire skills and knowledge	April 23, 2015
Management	Professional	that prepare you for globally recognized certification. Do you want to deliver more business value to your	
of Enterprise	Studies	organization? This certificate program will help you develop a holistic and integrated approach to	
ІТ		governance and management of enterprise IT. Conceived for senior and mid-level business and IT	
		managers, the content is aligned broadly with the five domains of the CGEIT (Certified in the Governance	
		of Enterprise IT) certification offered by ISACA framework for the governance of enterprise IT; strategic	
		management; benefits realization; risk optimization; and resource optimization. You'll learn to align	
		business strategy and IT with the mission and goals of the enterprise, and how to optimize business	
		benefits through effective investment, sourcing, deployment and performance measurement. You'll	
		explore IT risk-management frameworks that can prevent or mitigate business losses. This certificate is	
		offered in collaboration with the Faculty of Information.	
Strategic	Business and	Mix high-level strategy with experience-based learning to better understand the practice of public	November 13,
Public	Professional	relations (PR) in today's communications landscape. Maximize your PR impact by using new platforms and	2008
Relations	Studies	channels. Learn how businesses, governments and individuals use PR to create and maintain stakeholder	
		relationships, drive business results and protect reputations. Whether you are new to public relations, a	
		seasoned communications professional or a manager interested in better understanding the strategic PR	
		landscape, you will find this certificate key to mastering public relations skills and strategies to advance in	
		your career. This program will teach you to create PR plans, message, and narratives; leverage social and	
		digital media; handle media relations, crisis communications and reputation management and more.	
		Taught by seasoned practitioners, the program pays particular attention to the Internet and the rise of	
		social media, new realities for traditional media and demographic and cultural change.	
	Strategic Management of Enterprise IT Strategic Public	StrategicBusiness andManagementProfessionalof EnterpriseStudiesITStudiesStrategicBusiness andPublicProfessional	Strategic Management of EnterpriseBusiness and Professional StudiesDevelop an integrated approach to strategic management of enterprise IT. Acquire skills and knowledge that prepare you for globally recognized certification. Do you want to deliver more business value to your organization? This certificate program will help you develop a holistic and integrated approach to governance and management of enterprise IT. Conceived for senior and mid-level business and IT managers, the content is aligned broadly with the five domains of the CGEIT (Certified in the Governance of Enterprise IT) certification offered by ISACA framework for the governance of enterprise IT; strategic management; benefits realization; risk optimization; and resource optimization. You'll learn to align business strategy and IT with the mission and goals of the enterprise, and how to optimize business benefits through effective investment, sourcing, deployment and performance measurement. You'll explore IT risk-management frameworks that can prevent or mitigate business losses. This certificate is offered in collaboration with the Faculty of Information.Strategic Public RelationsBusiness and Professional StudiesMix high-level strategy with experience-based learning to better understand the practice of public

Division	Certificate	cate Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Teaching	Languages and	Become a teacher of Korean by learning the latest principles of language education. This course is	January 16,
	Korean as an	Translation	perfect for native or near-native speakers of Korean who wish to teach adults or children the Korean	2018
	Additional		language, from the beginner's level to high intermediate. You'll learn what approaches work best to	
	Language		give your learners confidence and skill. Offered in collaboration with the Korean Education Centre in	
			Canada, the course is a mix of online and in-class instruction, with practice sessions. The online	
			material is provided by Seoul National University, one of Korea's best institutes for language training.	
			The language of the classroom and the material will be Korean.	
SCS	Translation	Languages and	Formalize your translation skills in Arabic. Gain a good understanding of the theory and practice of	September 21,
	into Arabic	Translation	translation. Take advantage of flexible online learning approaches. If you hope to work as a translator,	2017
			this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can	
			express yourself like a native in the formal, written idiom in English and Modern Standard Arabic. You'll	
			learn how to translate original text accurately while preserving its integrity, meaning, style and nuance.	
			You'll also become proficient in analyzing and understanding complex, real-world documents. While	
			the program is rigorous, with translation assignments of increasing complexity, the potential rewards	
			make it well worth the effort. To pass, the minimum average mark in each Translation course is 70%.	
			With each level, the exercises focus on more complex and specialized translations, supporting the	
			improvement of analytical and research skills.	

Division	Certificate	Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Translation into	Languages and	Formalize your translation skills in Chinese. Gain a good understanding of the theory and practice of	August 9, 2011
	Chinese	Translation	translation. Take advantage of flexible online learning approaches. If you hope to work as a translator,	
			this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can	
			express yourself like a native in the formal, written idiom in English and Chinese. You'll learn how to	
			translate original text accurately while preserving its integrity, meaning, style and nuance. You'll also	
			become proficient in analyzing and understanding complex, real-world documents. While the program is	
			rigorous, with translation assignments of increasing complexity, the potential rewards make it well	
			worth the effort. To pass, the minimum average mark in each Translation course is 70%. With each	
			level, the exercises focus increasingly on translations from English into Chinese.	
SCS	Translation into	Languages and	Formalize your translation skills in French. Gain a good understanding of the theory and practice of	July 27, 2011
	French	Translation	translation. Take advantage of flexible online learning approaches. If you hope to work as a translator,	
			this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can	
			express yourself like a native in the formal, written idiom in English and French. You'll learn how to	
			translate original text accurately while preserving its integrity, meaning, style and nuance. You'll also	
			become proficient in analyzing and understanding complex, real-world documents. While the program is	
			rigorous, with translation assignments of increasing complexity, the potential rewards make it well	
			worth the effort. To pass, the minimum average mark in each Translation course is 70%. With each	
			level, the exercises focus increasingly on translations from English into French.	

Certificate	Unit	Brief Description of Certificate	First Offered
			(approx. date
			if unknown)
Translation	Languages and	Formalize your translation skills in Japanese. Gain a good understanding of the theory and practice of	July 29, 2011
into	Translation	translation. Take advantage of flexible online learning approaches. If you hope to work as a translator, this	
Japanese		certificate can bring you closer to a career. It assumes you are already confidently bilingual and can express	
		yourself like a native in the formal, written idiom in English and Japanese. You'll learn how to translate	
		original text accurately while preserving its integrity, meaning, style and nuance. You'll also become	
		proficient in analyzing and understanding complex, real-world documents. While the program is rigorous,	
		with translation assignments of increasing complexity, the potential rewards make it well worth the effort.	
		To pass, the minimum average mark in each Translation course is 70%. With each level, the exercises focus	
		increasingly on translations from English into Japanese.	
Translation	Languages and	Formalize your translation skills in Korean. Gain a good understanding of the theory and practice of	July 29, 2011
into Korean	Translation	translation. Take advantage of flexible online learning approaches. If you hope to work as a translator, this	
		certificate can bring you closer to a career. It assumes you are already confidently bilingual and can express	
		yourself like a native in the formal, written idiom in English and Korean. You'll learn how to translate	
		original text accurately while preserving its integrity, meaning, style and nuance. You'll also become	
		proficient in analyzing and understanding complex, real-world documents. While the program is rigorous,	
		with translation assignments of increasing complexity, the potential rewards make it well worth the effort.	
		To pass, the minimum average mark in each Translation course is 70%. With each level, the exercises focus	
		increasingly on translations from English into Korean.	
	Translation into Japanese Translation	Translation into JapaneseLanguages and TranslationInto TranslationTranslationJapaneseTranslationTranslationLanguages and	Translation into JapaneseLanguages and TranslationFormalize your translation skills in Japanese. Gain a good understanding of the theory and practice of translation. Take advantage of flexible online learning approaches. If you hope to work as a translator, this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can express yourself like a native in the formal, written idiom in English and Japanese. You'll learn how to translate original text accurately while preserving its integrity, meaning, style and nuance. You'll also become proficient in analyzing and understanding complex, real-world documents. While the program is rigorous, with translation assignments of increasing complexity, the potential rewards make it well worth the effort. To pass, the minimum average mark in each Translation course is 70%. With each level, the exercises focus increasingly on translations from English into Japanese.Translation into KoreanLanguages and TranslationFormalize your translation skills in Korean. Gain a good understanding of the theory and practice of translation. Take advantage of flexible online learning approaches. If you hope to work as a translator, this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can express yourself like a native in the formal, written idiom in English and Korean. You'll learn how to translate original text accurately while preserving its integrity, meaning, style and nuance. You'll also become proficient in analyzing and understanding complex, real-world documents. While the program is rigorous, with translation assignments of increasing complexity, the potential rewards make it well worth the effort. To pass, the minimum average mark in each Translation course is 70%. With each level, the exercises focus with translation assignments of increa

Division	Certificate	te Unit	Brief Description of Certificate	First Offered
				(approx. date
				if unknown)
SCS	Translation into Portuguese	Languages and Translation	Formalize your translation skills in Portuguese. Gain a good understanding of the theory and practice of translation. Take advantage of flexible online learning approaches. If you hope to work as a translator, this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can express yourself like a native in the formal, written idiom in English and Portuguese. You'll learn how to translate original text accurately while preserving its integrity, meaning, style and nuance. You'll also become proficient in analyzing and understanding complex, real-world documents. While the program is	July 29, 2011
			rigorous, with translation assignments of increasing complexity, the potential rewards make it well worth the effort. To pass, the minimum average mark in each Translation course is 70%. With each level, the exercises focus increasingly on translations from English into Portuguese.	
SCS	Translation into Spanish	Languages and Translation	Formalize your translation skills in Spanish. Gain a good understanding of the theory and practice of translation. Take advantage of flexible online learning approaches. If you hope to work as a translator, this certificate can bring you closer to a career. It assumes you are already confidently bilingual and can express yourself like a native in the formal, written idiom in English and Spanish. You'll learn how to translate original text accurately while preserving its integrity, meaning, style and nuance. You'll also become proficient in analyzing and understanding complex, real-world documents. While the program is rigorous, with translation assignments of increasing complexity, the potential rewards make it well worth the effort. To pass, the minimum average mark in each Translation course is 70%. With each level, the exercises focus on more complex and specialized translations, supporting the improvement of analytical and research skills.	July 29, 2011

Division	Certificate	Unit	Brief Description of Certificate	First Offered (approx. date if unknown)
SCS	Web Writing and Social Media Communication	Business and Professional Studies	Develop and strengthen your online writing skills. Build your social media presence and online following. If you can write concise, persuasive online content, you'll always be in demand. This certificate program will help you learn to write short, tight copy for commercial websites, blogs or social media platforms. The program is geared to people who work in marketing, communications or public relations, or who might need to create a website. Over the course of the program, you'll learn how to engage and persuade online audiences, drive traffic to websites, blogs and landing pages, design relevant visuals, optimize a site's usability and maximize search engine results. Your instructors will share real-world experiences in strategic web writing, design and display of information and up-to-date techniques for building an online following.	May 23, 2012
SCS	User Experience Design	Business and Professional Studies	Leap into a fast-growing, in-demand field — or advance your career — learning about the process, tools and methodology to create UX and UI designs that work in the real world. Explore UX and UI design through every cycle, from research and architecture through to user testing and performance analysis. Contribute more at work by creating experiences and interfaces that attract and retain consumers. Today's consumers want engaging and intuitive digital experiences. This online certificate program will leave you ready to join a fast-growing, dynamic sector — or move ahead if you're already in it. You'll explore the bedrock principles of user-centered design. You'll acquire tools that help you create designs that get results. You'll absorb and apply design ideas from working professionals who understand local, national and international trends. You'll develop real-world perspectives and skills that can save your organization time throughout the development cycle. Whether you're new to UX Design or a manager seeking to advance your career, this program will leave you poised to take on greater challenges in a winning way.	November 23, 2017